

Vacancy Rate (Regular Full Time) Metro Parks



KPI Owner: Maurice Brown

Strategic Plan Objective: Operational Excellence

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 12.7% CY2016 Goal: 10% or less (Achieve and retain 90% staffing levels at all times) Benchmark: NA	Data Source: PeopleSoft PCR Report Goal Source: Strategic Plan Benchmark Source: NA	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Vacancy rate for full time, regular staff for the end of each month. Why Measure: In order to achieve goal listed in LMPR Strategic Plan Next Improvement Step: Training for supervisors and managers on best practices for leadership; authenticity, foresight, and connections.

How Are We Doing?

8/2017-8/2018 Goal	8/2017-8/2018 Actual		August 2018 Goal	August 2018 Actual	
10 %	9 %		10 %	11 %	
Vacancy Rate	Vacany Rate		Vacancy Rate	Vacancy Rate	

