

Turnover Rate Excluding Temporary and Seasonal Youth Detention Services



KPI Owner: Deidra Perry

Process: Retention

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: 20.1% state/local gov 2015	Data Source: PeopleSoft Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: # of emps who left Metro (excluding temporary or seasonal) in a 12 month period divided by the avg # of emps Why Measure: Better understand cultural impact on staff retention Next Improvement Step: TBD

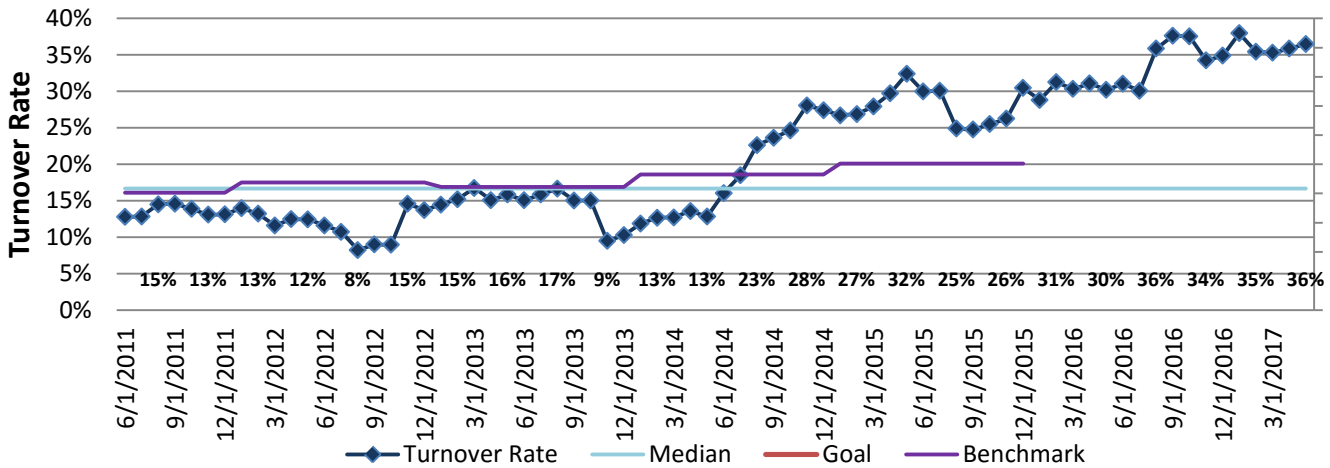
How Are We Doing?

Jun2016-May2017 12 Month Goal	Jun2016-May2017 12 Month Avg		May2017 Goal	May2017 Actual	
TBD	35%	⬇	TBD	36%	⬆
Turnover Rate	Turnover Rate		Turnover Rate	Turnover Rate	

Turnover Rate Excluding Temporary and Seasonal



Good



Jun2016-May2017 Pareto Analysis

