

# Open Records Requests Air Pollution Control District



KPI Owner: Michelle King

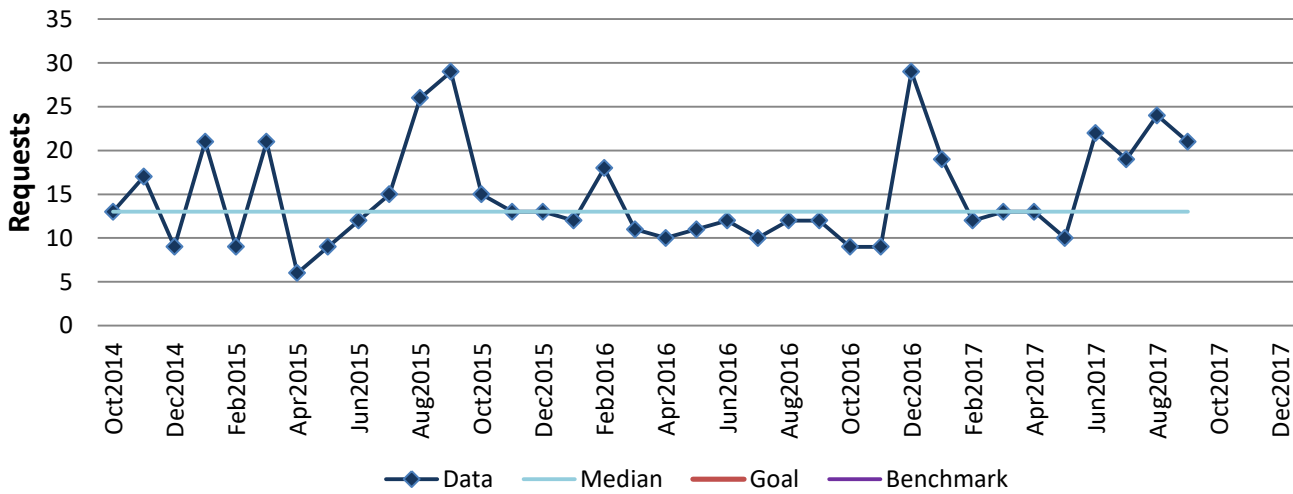
Process: Administration

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY15; monthly avg. of 15.6 requests Goal: N/A  Benchmark: N/A	Data Source: APCD ORR database  Goal Source: N/A  Benchmark Source: N/A	N/A - Input Measure  Measurement Method: The count of open records requests received by month.  Why Measure: Understand work load and ORR sources. Next Improvement Step: Determine if further KPI development is useful.

## How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
N/A	186		N/A	13	
Requests	Requests		Requests	Requests	

## Open Records Requests



## Oct2016-Sep2017 Pareto Analysis

