

Incident Discovery to Notice of Violation Air Pollution Control District



KPI Owner: Matt King

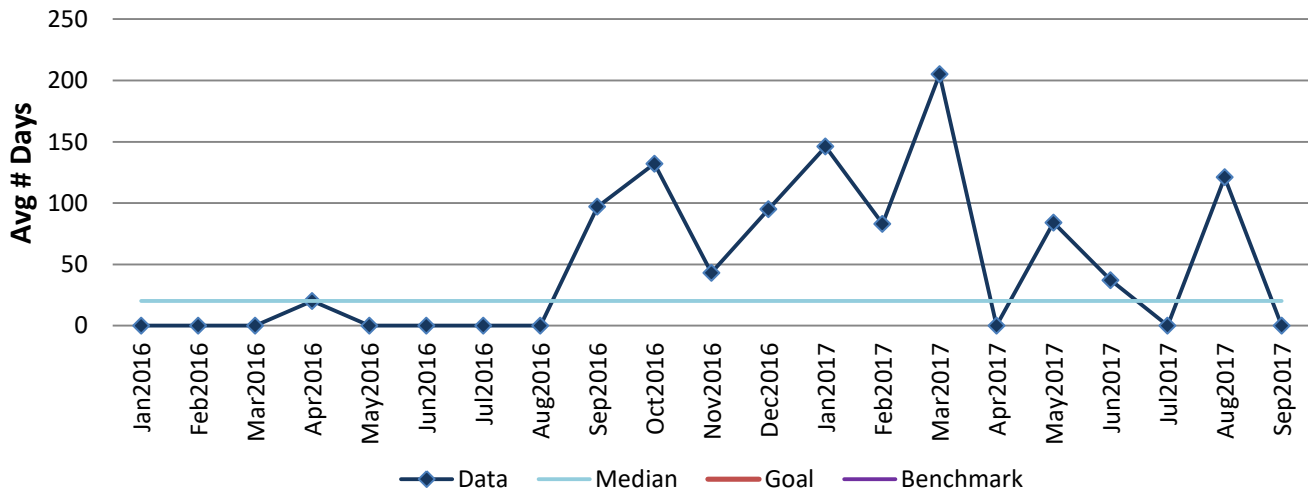
Process: Enforcement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Data Source: Hansen Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Average number of days from date of discovery to NOV issuance on a monthly basis. Why Measure: Reduce processing time for violation notices. Next Improvement Step: Establishing a goal and working to minimize average number of days to process violation notices.

How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
TBD	84	⚡	TBD	0	⚡
Avg # Days	Avg # Days		Avg # Days	Avg # Days	

Incident Discovery to Notice of Violation



Oct2016-Sep2017 Pareto Analysis

