

Industrial Permits Issued Air Pollution Control District



KPI Owner: Paul Aud

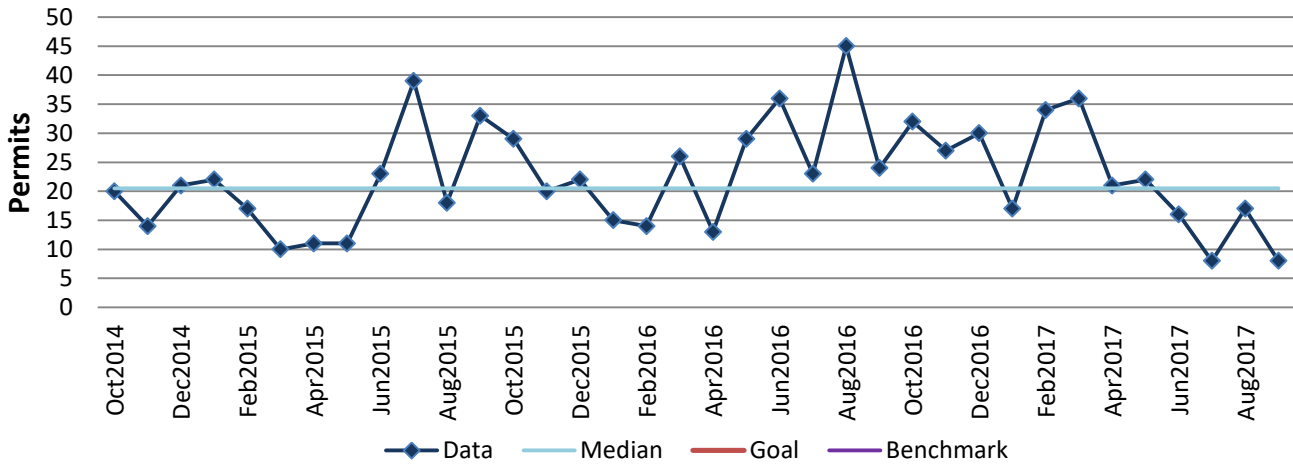
Process: Industrial Permitting

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: N/A Goal: Meet regulatory timeframes. Benchmark: N/A	Data Source: Hansen Goal Source: N/A Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Review of issued permits. Why Measure: Better understand workflow and resource allocation. Next Improvement Step: SOP implemented to enable retrieval of data from Infor Public Sector - both counts/timeframe to issuance; revise KPI based on permit types.

How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
N/A	268		N/A	8	
Permits	Permits		Permits	Permits	

Industrial Permits Issued



Oct2016-Sep2017 Pareto Analysis

