

# Industrial Permits Issued Air Pollution Control District



KPI Owner: Paul Aud

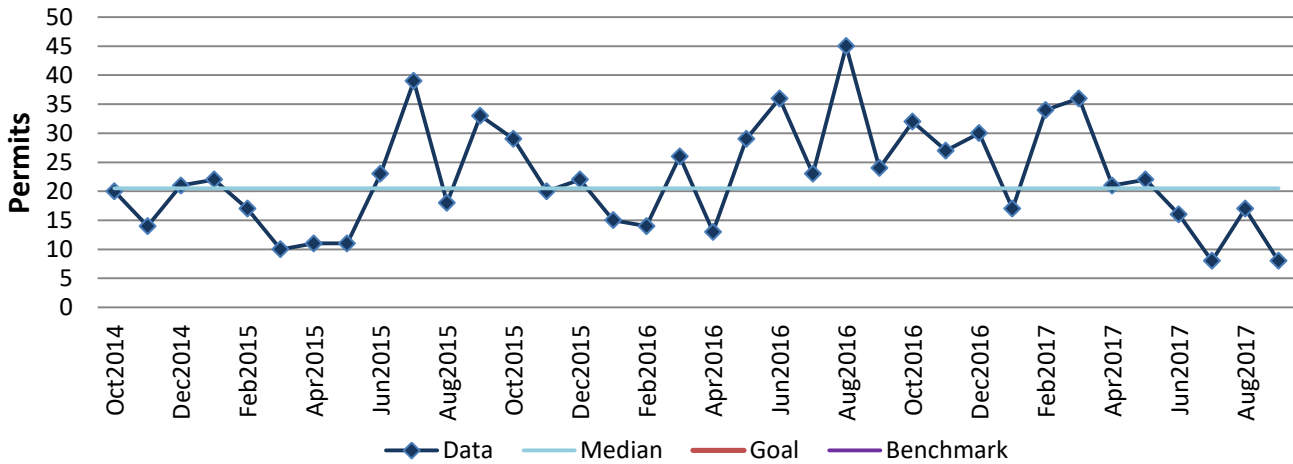
Process: Industrial Permitting

| Baseline, Goal, & Benchmark  | Source Summary   | Continuous Improvement Summary  |
|--|--|---|
| Baseline: N/A<br>Goal: Meet regulatory timeframes.<br><br>Benchmark: N/A | Data Source: Hansen<br><br>Goal Source: N/A<br><br>Benchmark Source: N/A | Plan-Do-Check-Act Step 8: Monitor and diagnose<br>Measurement Method: Review of issued permits.<br><br>Why Measure: Better understand workflow and resource allocation.<br>Next Improvement Step: SOP implemented to enable retrieval of data from Infor Public Sector - both counts/timeframe to issuance; revise KPI based on permit types. |

### How Are We Doing?

| Oct2016-Sep2017<br>12 Month Goal | Oct2016-Sep2017<br>12 Month Actual |  | Sep2017 Goal | Sep2017 Actual |  |
|----------------------------------|------------------------------------|--|--------------|----------------|--|
| <b>N/A</b>                       | <b>268</b>                         |  | <b>N/A</b>   | <b>8</b>       |  |
| Permits                          | Permits                            |  | Permits      | Permits        |  |

## Industrial Permits Issued



## Oct2016-Sep2017 Pareto Analysis

