

# Median Processing Time - Title V Renewals Air Pollution Control District



KPI Owner: Paul Aud

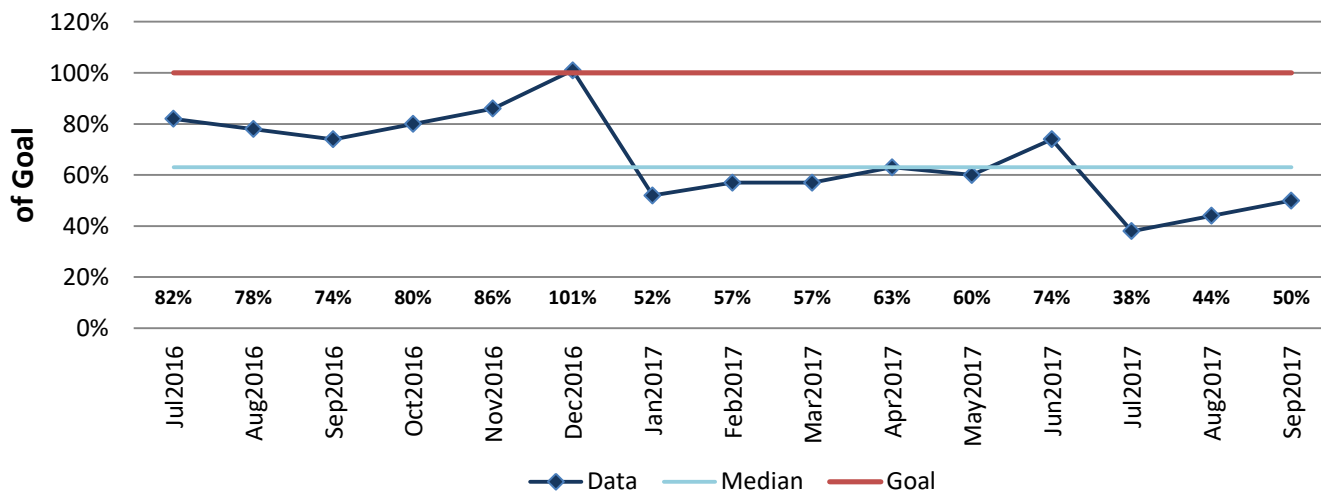
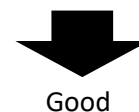
Process: Issuing Title V Renewals

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: To complete permit renewal process in ≤18 months of application date. Benchmark: TBD	Data Source: Hansen Goal Source: APCD Regulation 2.16 §5.2.1.7 Benchmark Source: TBD	Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions Measurement Method: Compare median days that all Title V renewal applications have been open compared to goal. Why Measure: To focus resources to enable completion within regulatory timeframes. Next Improvement Step: Continue aligning resources to keep pace with new applications while processing existing ones.

### How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
<b>100%</b>	<b>64%</b>		<b>100%</b>	<b>50%</b>	
of Goal	of Goal		of Goal	of Goal	

## Median Processing Time - Title V Renewals



Title V Renewals	Started	Completed	Days to Complete	Goal	Completed Median % of Goal	Open
Apr 2017	0	1	406	540	75.2	12
May 2017	1	2	298	540	55.2	11
Jun 2017	1	1	412	540	76.3	11
Jul 2017	0	0	-	540	-	11
Aug 2017	1	0	-	540	-	12
Sep 2017	0	0	-	540	-	12