

Median Processing Time - Title V Significant Revisions Air Pollution Control District



KPI Owner: Paul Aud

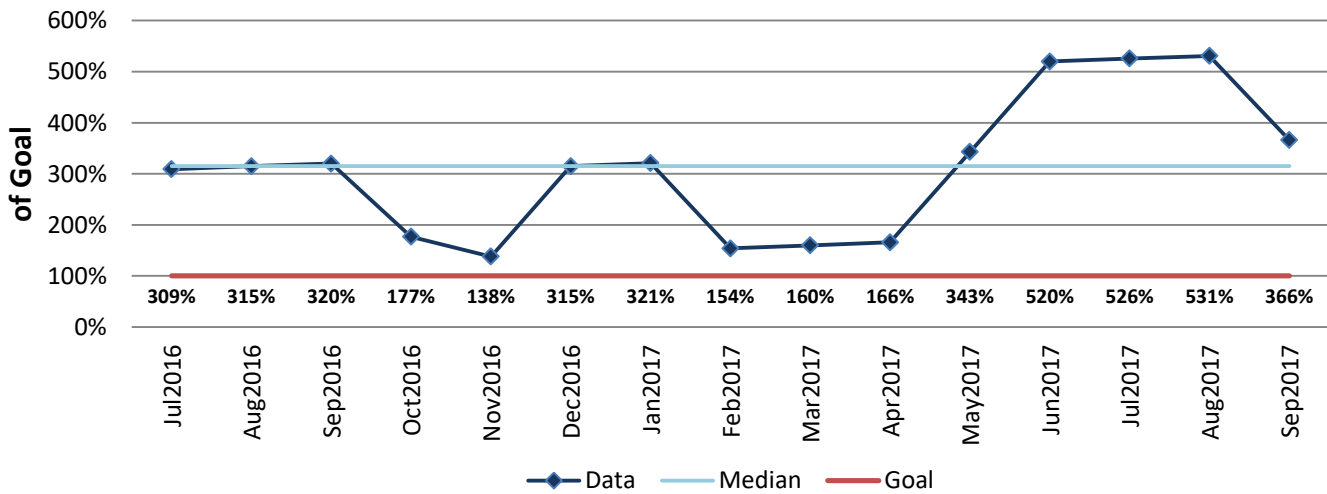
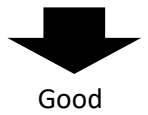
Process: Issuing Title V Significant Revisions

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: To complete permit issuance process in ≤18 months of application date. Benchmark: N/A	Data Source: Hansen Goal Source: APCD Regulation 2.16 §5.1.2 Benchmark Source: N/A	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Compare median days that all Title V significant applications have been open compared to goal. Why Measure: To focus resources to enable completion within regulatory timeframes. Next Improvement Step: Continue aligning resources to keep pace with new applications while processing existing ones.

How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
100%	310%		100%	366%	
of Goal	of Goal		of Goal	of Goal	

Median Processing Time - Title V Significant Revisions



Title V Significant Revisions	Started	Completed	Days to Complete	Goal	Completed Median % of Goal	Open
Apr 2017	1	1	167	540	30.9	9
May 2017	0	1	559	540	103.5	8
Jun 2017	0	1	51	540	9.4	7
Jul 2017	0	0	-	540	-	7
Aug 2017	0	0	-	540	-	7
Sep 2017	1	0	-	540	-	8