

Incident Discovery to Notice of Violation Air Pollution Control District



KPI Owner: Steven Gravatte

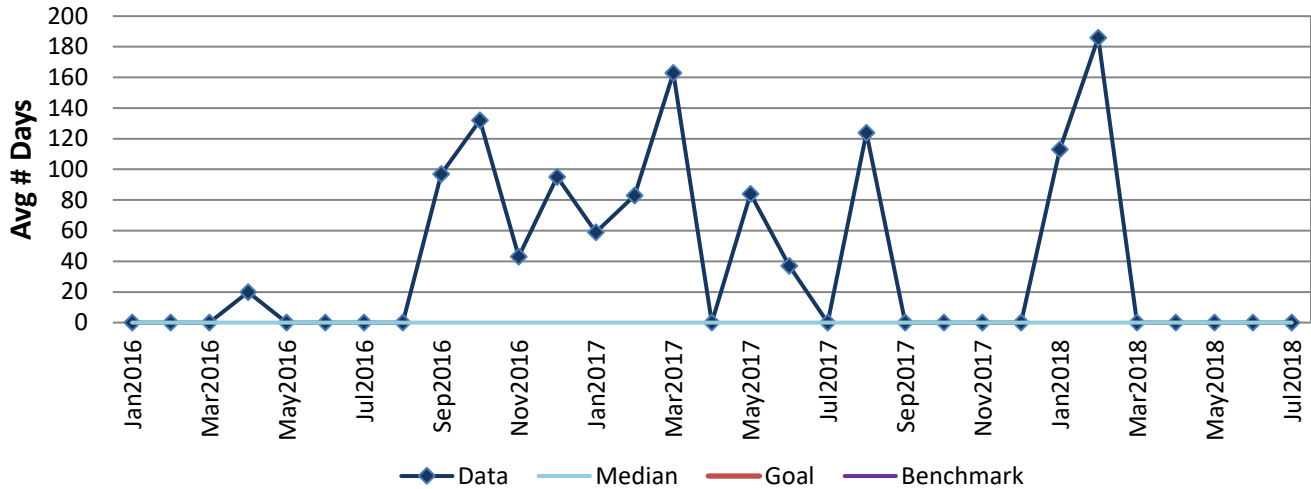
Process: Enforcement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Data Source: Infor Public Sector Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Average number of days from date of discovery to NOV issuance on a monthly basis Why Measure: Reduce processing time for violation notices Next Improvement Step: Establishing a goal and working to minimize average number of days to process violation notices

How Are We Doing?

Aug2017-Jul2018 12 Month Goal	Aug2017-Jul2018 12 Month Actual		Jul2018 Goal	Jul2018 Actual	
TBD	124		TBD	0	
Avg # Days	Avg # Days		Avg # Days	Avg # Days	

Incident Discovery to Notice of Violation



Aug2017-Jul2018 Pareto Analysis

