

Median Processing Time - Title V Renewals Air Pollution Control District



KPI Owner: Matt King

Process: Issuing Title V Renewals

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: To complete permit renewal process in ≤18 months of application date Benchmark: TBD	Data Source: Infor Public Sector Goal Source: APCD Regulation 2.16 §5.2.1.7 Benchmark Source: TBD	Plan-Do-Check-Act Step 7: Standardize, and replicate validated solutions Measurement Method: Compare median days that all Title V renewal applications have been open compared to goal Why Measure: To focus resources to enable completion within regulatory timeframes Next Improvement Step: Continue aligning resources to keep pace with new applications while processing existing ones

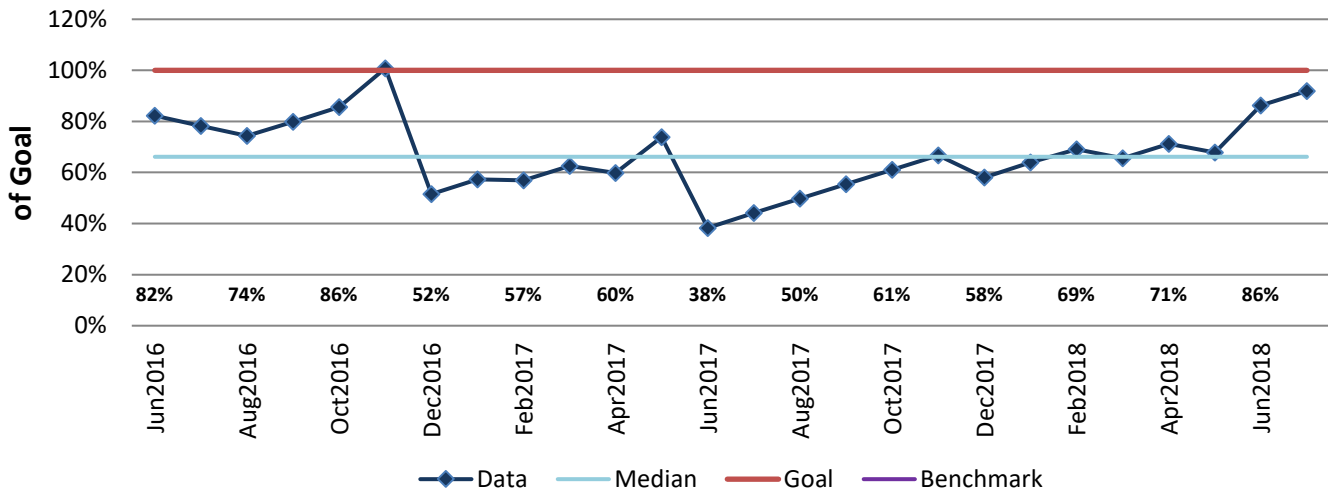
How Are We Doing?

Aug2017-Jul2018 12 Month Goal	Aug2017-Jul2018 12 Month Actual		Jul2018 Goal	Jul2018 Actual	
100%	67%		100%	92%	
of Goal	of Goal		of Goal	of Goal	

Median Processing Time - Title V Renewals



Good



Title V Renewals	Started	Completed	Days to Complete	Goal	Completed Median % of Goal	Open
Feb 2018	0	0	-	540	-	13
Mar 2018	1	0	-	540	-	14
Apr 2018	0	0	-	540	-	14
May 2018	0	0	-	540	-	14
Jun 2018	0	1	394	540	73.0	13
Jul 2018	0	0	-	540	-	13