

Median Processing Time - Title V Administrative Revisions Air Pollution Control District



KPI Owner: Paul Aud

Process: Issuing Title V Admin Revisions

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: To complete permit issuance process in ≤60 days of application date. Benchmark: N/A	Data Source: Hansen Goal Source: APCD Regulation 2.16 Section 5.4.2.1 Benchmark Source: N/A	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Compare median days that all Title V administrative applications have been open compared to goal. Why Measure: To focus resources to enable completion within regulatory timeframes. Next Improvement Step: Continue aligning resources to keep pace with new applications while processing existing ones.

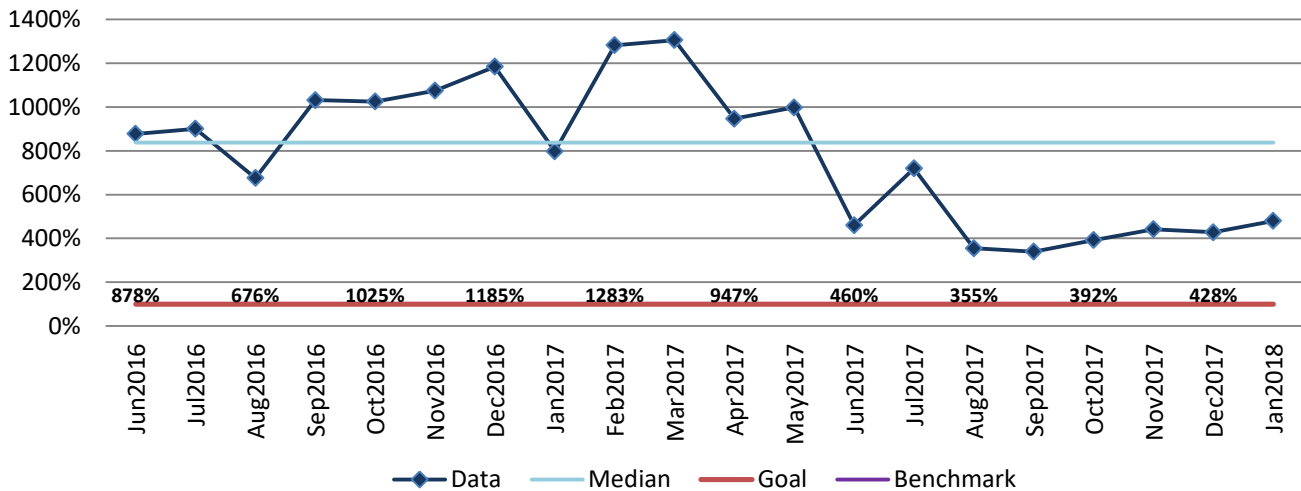
How Are We Doing?

Feb2017-Jan2018 12 Month Goal	Feb2017-Jan2018 12 Month Actual		Jan2018 Goal	Jan2018 Actual	
100%	679%		100%	480%	
of Goal	of Goal		of Goal	of Goal	

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Good



Title V Admin Revisions	Started	Completed	Days to Complete	Goal	Completed Median % of Goal	Open
Aug 2017	6	1	18	60	30.0	16
Sep 2017	1	1	28	60	-	16
Oct 2017	1	1	37	60	61.7	16
Nov 2017	0	0	-	60	-	16
Dec 2017	2	1	126	60	210.0	17
Jan 2018	1	1	34	60	56.7	17