

High Sick Consumption Sworn Louisville Metro Police Department



KPI Owner: Cheryl Triplett

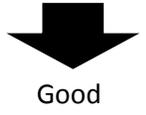
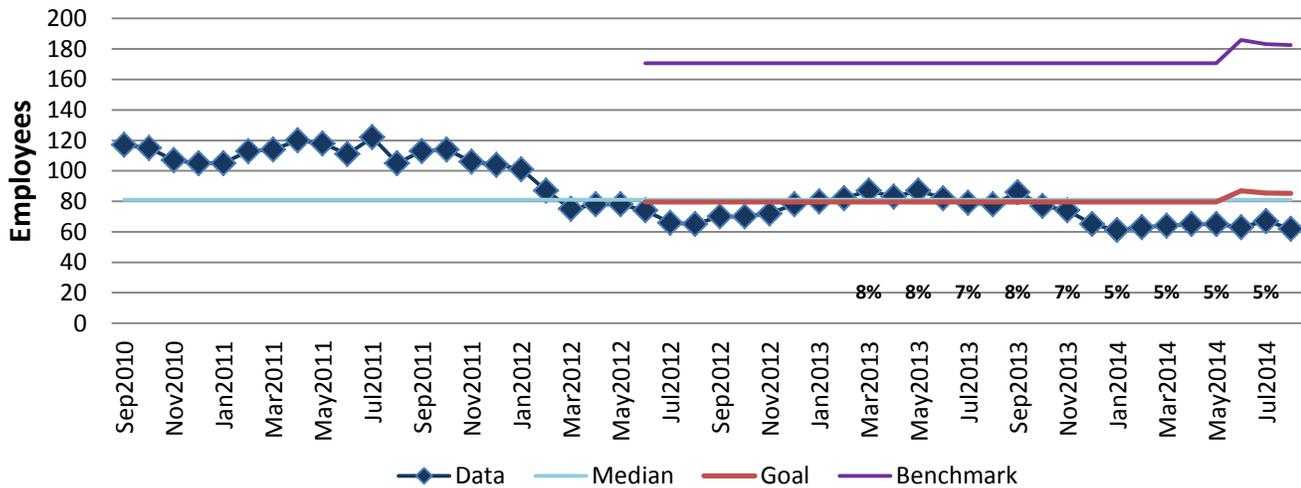
Process: Sick Leave Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2012, 76 employees or 7% Goal: 7% of total workforce Benchmark: 15% of total workforce	Data Source: PeopleSoft, CY 2012 Goal Source: Executive Staff Benchmark Source: OPI	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of employees in a department who have used more than 72 hours in a 12 month period Why Measure: To promote a culture where appropriate use of sick time is understood Next Improvement Step: TBD

How Are We Doing?

Sep2013-Aug2014 12 Month Avg Goal	Sep2013-Aug2014 12 Month Avg Actual		Aug2014 Goal	Aug2014 Actual	
81.2	67.7		85	62	
Employees	Employees		Employees	Employees	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.