

# Hours Not Worked Louisville Metro Corrections



KPI Owner: Dwayne Clark

Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 83,185 Goal: Reduce Hours Not Worked to no more than 3.5% of Total Hours by the end of FY15 Benchmark: Local Government rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step is Unclear Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Unclear

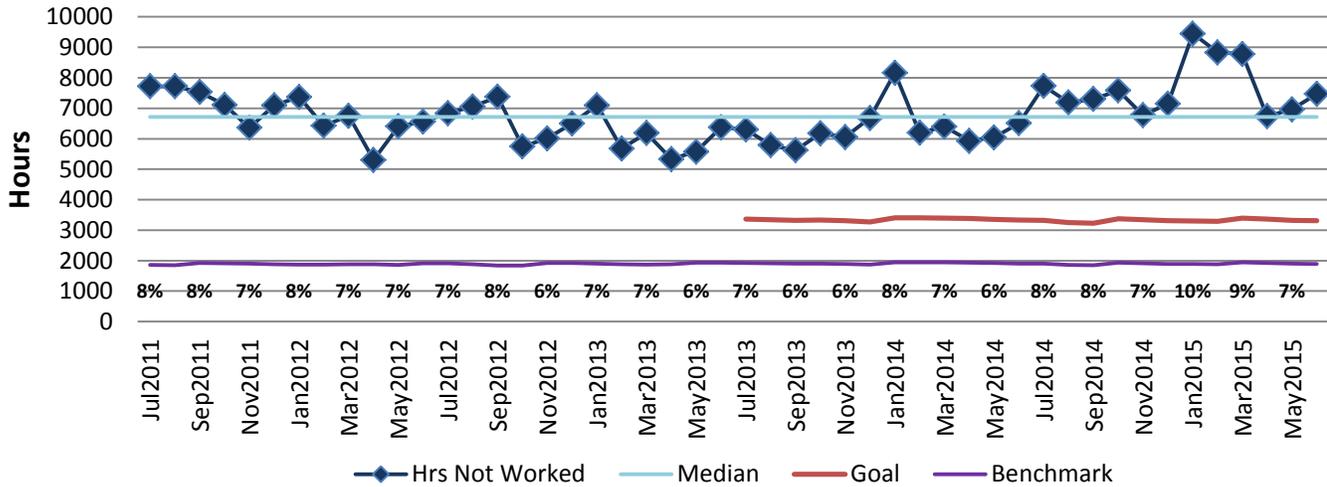
### How Are We Doing?

Jul2014-Jun2015 12 Month Goal	Jul2014-Jun2015 12 Month Actual		Jun2015 Goal	Jun2015 Actual	
<b>39,822</b>	<b>91,970</b>	⬇	<b>3,312</b>	<b>7,469</b>	⬇
Hours	Hours		Hours	Hours	

## Hours Not Worked



Good



## Jul2014-Jun2015 Pareto Analysis

