High Sick Leave Consumption Firefighters Louisville Fire Department

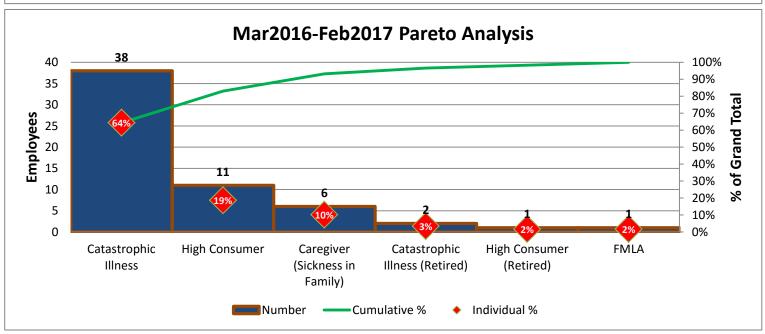


KPI Owner: Lt. Col. Adkisson Process: Sick Leave Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary		
Baseline: CY14: 58 employees on average	Data Source: Payable	Plan-Do-Check-Act Step 6: Validate that solutions work		
Goal: Compared to CY15's avg of 77 employees,	Time PeopleSoft	Measurement Method: # of employees who used 96 or more hours of sick		
starting CY16, reduce the number of firefighters	Goal Source: Scope	leave in a 12 month period; rate calculated by dividing by total employees		
with high sick leave consumption to 70	Summary			
employees by end of CY16. The number	,	Why Measure: Promote a culture in which sick time is used appropriately		
represents 16.9% of the 56 hour employees.	Benchmark Source:	Next Improvement Step: Standardize and replicate validated solutions		
Benchmark: 6.74% LMG Top Quartile 04/09/16	Enterprise KPI Report			

How Are We Doing?							
Mar2016-Feb2017	Mar2016-Feb2017		Feb2017 Goal	Feb2017 Actual			
12 Month Goal	12 Month Average			1 0.02027 7 1000.0.			
70	68		70	59			
Employees	Employees		Employees	Employees			

High Sick Leave Consumption Firefighters Good 100 90 80 70 **Employees** 60 40 30 20 10 23% 22% 21% 18% 17% 13% 12% 13% 16% 14% 16% 17% 19% 17% 17% 19% 19% 20% 18% 19% 17% 17% 17% 15% Jul2013 Sep2013 Nov2013 Jul2015 Jan2016 Mar2016 Jul2016 Sep2016 Nov2016 Mar2013 Jan2014 Jul2014 May2013 Jan2015 Mar2015 Jan2017 May2014 May2015 Mar2014 Nov2014 Nov2015 Goal Benchmark Median



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