

Hours Not Worked Louisville Fire Department



KPI Owner: Lt. Col. Adkisson

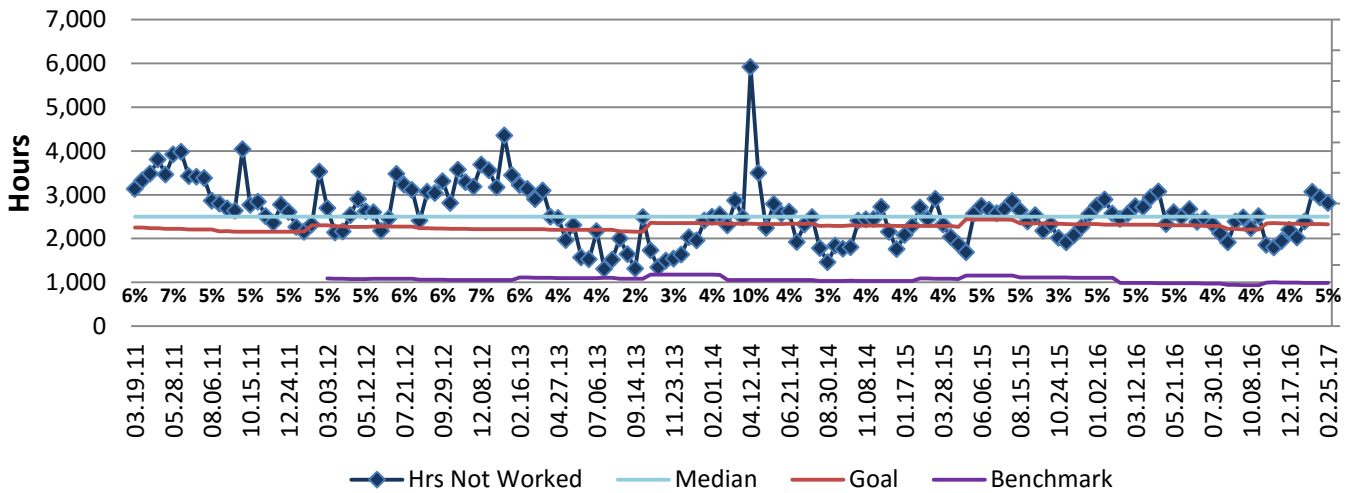
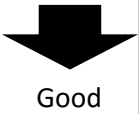
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14: 56,212 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of total Hours Worked. Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Pilot short term and/or long term solutions

How Are We Doing?

02.28.16-02.25.17 12 Month Goal	02.28.16-02.25.17 12 Month Actual		02.12.17-02.25.17 Goal	02.12.17-02.25.17 Actual	
59,733	63,385		2,323	2,813	
Hours	Hours		Hours	Hours	

Hours Not Worked



02.28.16-02.25.17 Pareto Analysis

