

Civilian Injuries Louisville Fire Department



KPI Owner: Lt. Col. William Bowman

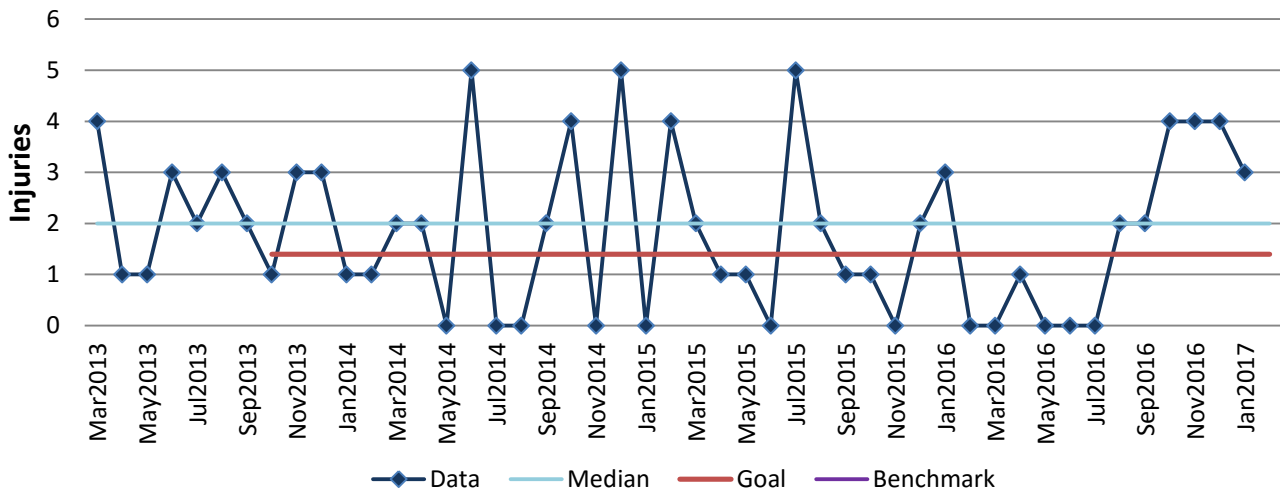
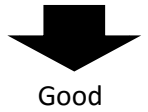
Process: Community Fires

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2014, 1.75 monthly avg.: 21 per yr. Goal: No more than 1.4 injuries/month Benchmark: 1.4 injuries/month	Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: NFIRS	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: The monthly number of civilian injuries related to the occurrence of a fire. Why Measure: Determine how safe our citizens are from fire. Next Improvement Step: Pilot short term and/or long term solutions

How Are We Doing?

Feb2016-Jan2017 12 Month Goal	Feb2016-Jan2017 12 Month Actual		Jan2017 Goal	Jan2017 Actual	
16.8	20		1.4	3.0	
Injuries	Injuries		Injuries	Injuries	

Civilian Injuries



Root cause analysis is not necessary because there is no gap between the goal and current performance.