

Preschool Literacy Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

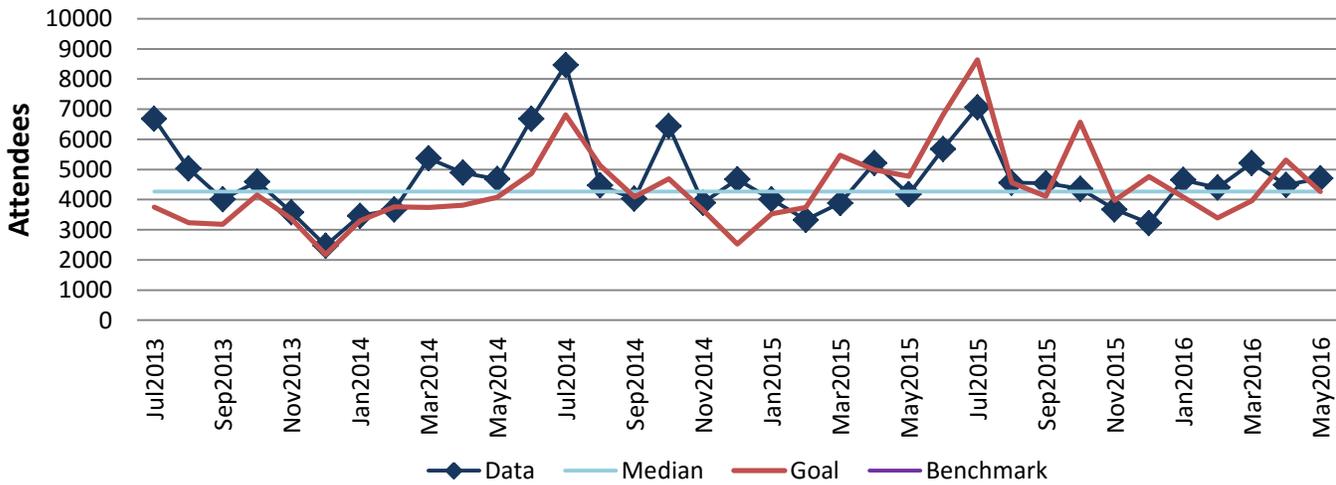
Process: Provide Preschool literacy programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY2012-13 monthly avg = 3,546 Goal: By June 30, 2016 increase annual attendance by 2% over last fiscal year, from 58,246 to 59,411. Benchmark: N/A	Data Source: LFPL Monthly Report Goal Source: LFPL Strategic Plan Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly sum of all attendees at preschool literacy programs Why Measure: To continually increase attendance at preschool literacy programs Next Improvement Step: Monitor progress toward new goals.

How Are We Doing?

Jul2015-Jun2016 12 Month Goal	Jul2015-Jun2016 12 Month Actual		Jun2016 Goal	Jun2016 Actual	
59,411	58,721	↑	5,793	7,866	↓
Attendees	Attendees		Attendees	Attendees	

Preschool Literacy Program Attendance



Attendance by Audience, Jun 2015 - May 2016

