

# Program Count Louisville Free Public Library



KPI Owner: Julie Scoskie

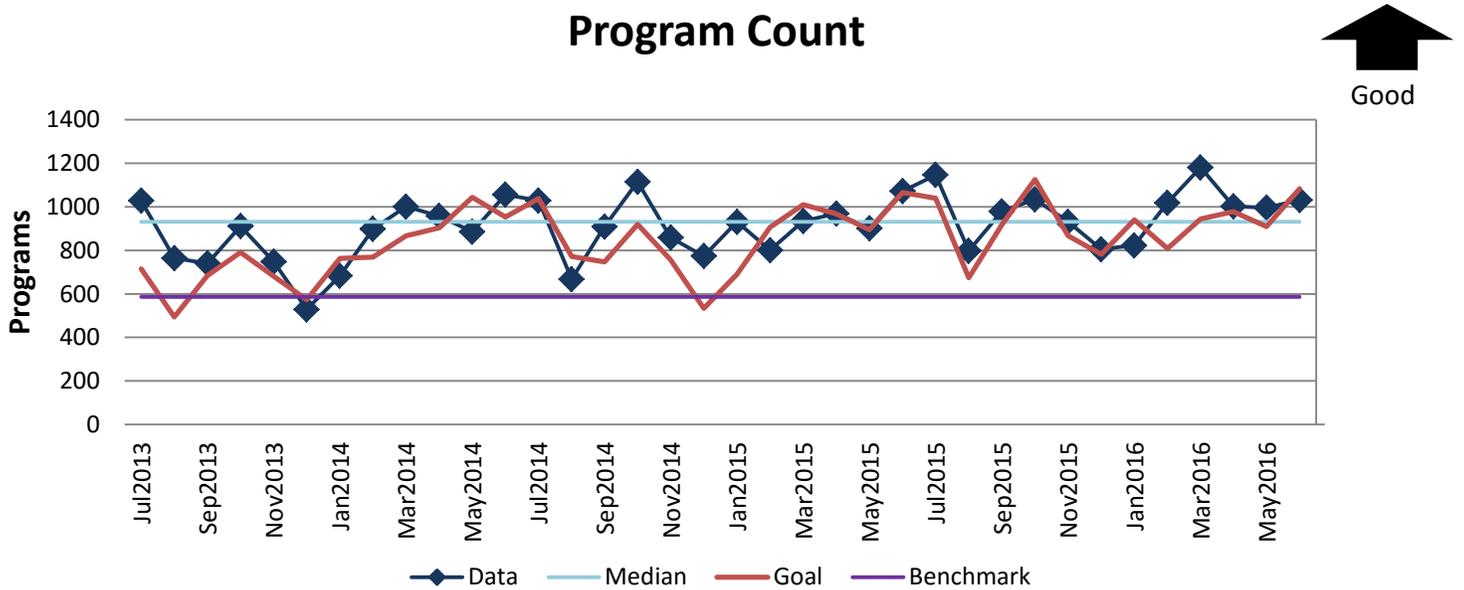
Process: Library Programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 2011-2012 Total = 8,727 Goal: By July 31, 2016 increase by 1% over 2014-15 from 10,963 to 11,073  Benchmark: 7,032/yr=Top 25% of 19 PLDS libs with ann. exp. \$15M - \$19M (LFPL=\$17.1M)	Data Source: LFPL Monthly Report  Goal Source: LFPL Strategic Plan  Benchmark Source: PLAmetrics.org PLDS Data (2015)	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions  Measurement Method: Monthly count of programs offered  Why Measure: To continually increase the number of programs offered  Next Improvement Step: Increase number of programs and publicize better

### How Are We Doing?

Jul2015-Jun2016 12 Month Goal	Jul2015-Jun2016 12 Month Actual		Jun2016 Goal	Jun2016 Actual	
<b>11,073</b>	<b>11,749</b>		<b>1,083</b>	<b>1,032</b>	
<b>Programs</b>	<b>Programs</b>		<b>Programs</b>	<b>Programs</b>	

## Program Count



Root cause analysis is not necessary because there is no gap between the annual goal and annual performance.