

Adult Reading Programs Offered Louisville Free Public Library



KPI Owner: Julie Scoskie

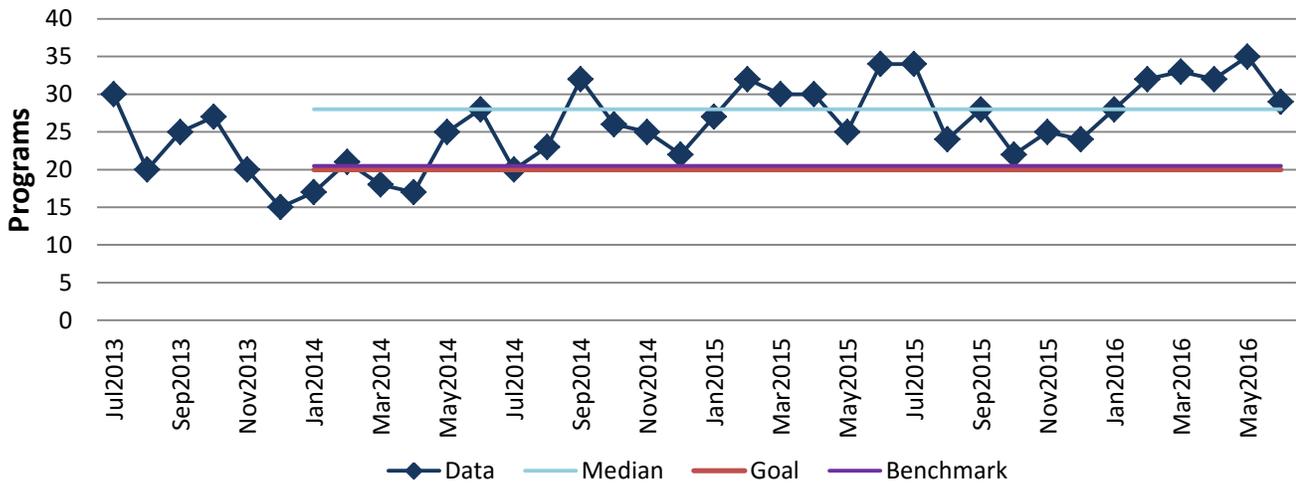
Process: Count of adult reading programs at all locations.

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Median for FY 14 = 20.5 Goal: 20 programs per month for FY 16. Benchmark: N/A	Data Source: LFPL Monthly Reports Goal Source: LFPL Strategic Plan Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly count of adult reading programs. Why Measure: To continually increase the number of programs which encourage the reading of books. Next Improvement Step: Monitor progress toward new goal.

How Are We Doing?

Jul2015-Jun2016 12 Month Goal	Jul2015-Jun2016 12 Month Actual		Jun2016 Goal	Jun2016 Actual	
240	346		20	29	
Programs	Programs		Programs	Programs	

Adult Reading Programs Offered



Root cause analysis is not necessary because there is no gap between the annual goal and annual performance.