

Property Percentage Saved Louisville Fire Department



KPI Owner: Lt. Col. William Bowman

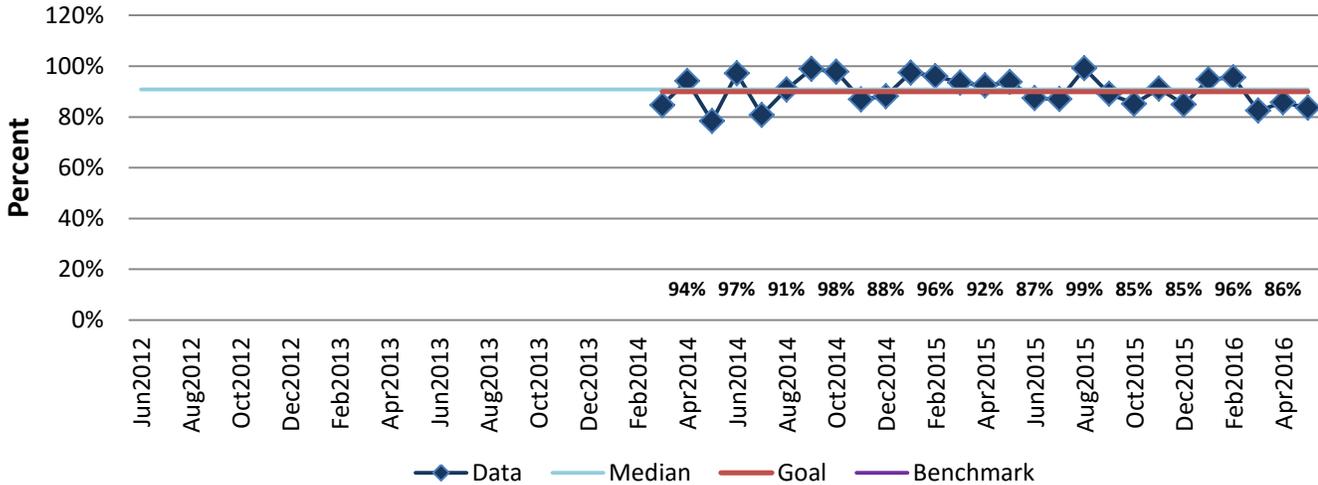
Process: Community Fires

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Mar'14-Jan'15: 90.5% avg. Goal: To save 90% or more of property value. Benchmark: TBD	Data Source: LFD Firehouse Software Goal Source: Leadership Team Benchmark Source: TBD	Plan-Do-Check-Act Step is Unclear Measurement Method: The monthly dollar amount of estimated property value saved divided by the total estimated value of the property Why Measure: To measure LFD's impact on property damage Next Improvement Step: TBD

How Are We Doing?

Jun2015-May2016 12 Month Goal	Jun2015-May2016 12 Month Actual		May2016 Goal	May2016 Actual	
90%	89%		90%	84%	
Percent	Percent		Percent	Percent	

Property Percentage Saved



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.