

# Unscheduled, Overtime Hours (Non-General Fund) Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Overtime Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 15, Avg. 2% of total hours paid Goal: Overtime hours should be less or equal to 1% of total hours paid in FY-15  Benchmark: N/A	Data Source: Expense Distribution PeopleSoft  Goal Source: PARC Scope Summary  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The number of hours of overtime paid for by PARC dollars, rate calculated by dividing by total worked hours  Why Measure: To help address structural budget issues  Next Improvement Step: Track and monitor overtime expenditures and explore other methods to reduce unwarranted overtime.

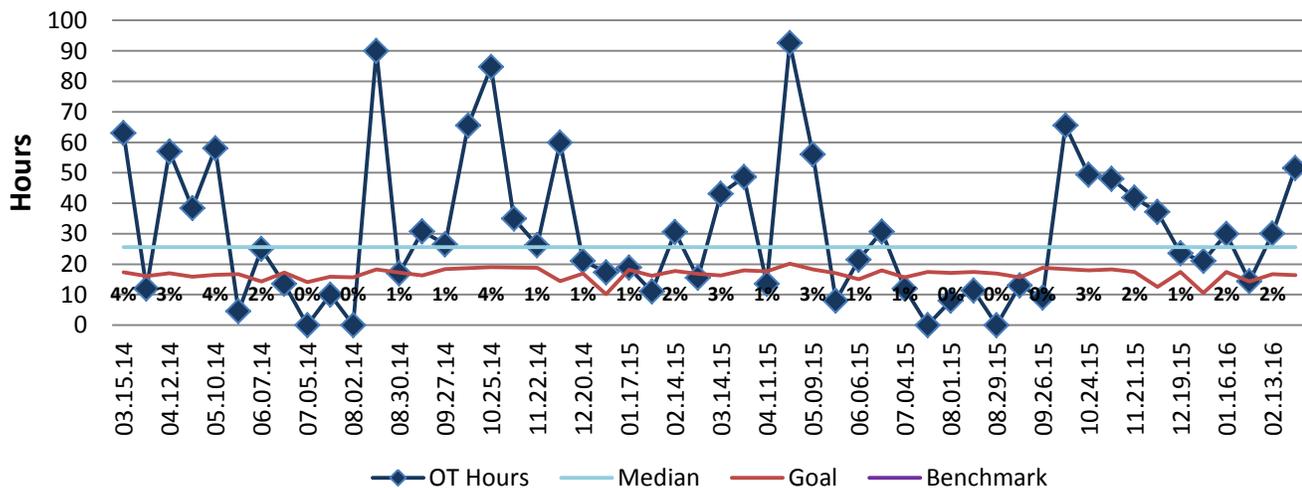
### How Are We Doing?

03.01.15-02.27.16 12 Month Goal	03.01.15-02.27.16 12 Month Actual		02.14.16-02.27.16 Goal	02.14.16-02.27.16 Actual	
<b>437</b>	<b>779</b>		<b>16</b>	<b>52</b>	
Hours	Hours		Hours	Hours	

## Unscheduled, Overtime Hours (Non-General Fund)



Good



Root cause analysis is not necessary because the department's overtime hours are less than 2% of Louisville Metro Government's total overtime hours.