

Building/Business Inspections Louisville Fire Department



KPI Owner: Lt. Colonel William Bowman

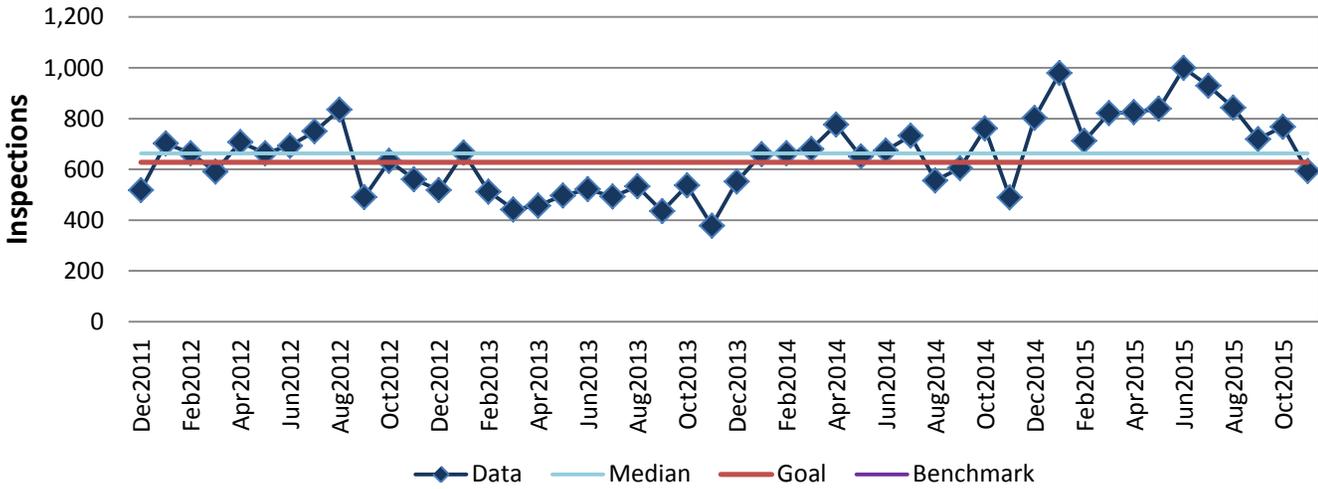
Process: Emergency Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 6,916 inspections per yr. Goal: 7,530 code enforcement inspections (25% greater than 2013) per year (627.5 per month) Benchmark: TBD	Data Source: LFD Firehouse Software Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The # of code enforcement inspections completed by fire inspectors Why Measure: To maintain properly trained fire inspectors; get benchmark Next Improvement Step: TBD

How Are We Doing?

Dec2014-Nov2015 12 Month Goal	Dec2014-Nov2015 12 Month Actual		Nov2015 Goal	Nov2015 Actual	
7,530	9,831		628	593	
Inspections	Inspections		Inspections	Inspections	

Building/Business Inspections



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.