

# Hours Lost Due to Work Related Injury/Illness Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-14 Goal: To keep below 10% - Metro standards of 15%.  Benchmark: N/A	Data Source: Payable Time PeopleSoft  Goal Source: PARC Scope Summary  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours  Why Measure: Minimize number & severity of workplace injuries/illness  Next Improvement Step: To monitor and continue educating/training

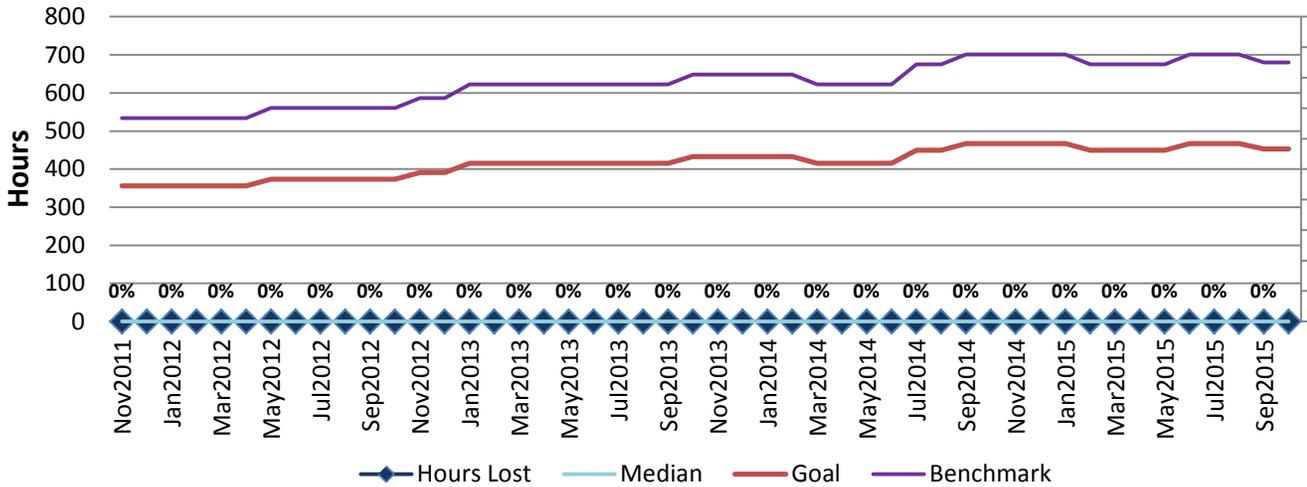
### How Are We Doing?

Nov2014-Oct2015 12 Month Goal	Nov2014-Oct2015 12 Month Actual		Oct2015 Goal	Oct2015 Actual	
<b>5,509</b>	<b>0</b>	⬇	<b>453</b>	<b>0</b>	⬇
Hours	Hours		Hours	Hours	

## Hours Lost Due to Work Related Injury/Illness



Good



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**