

# Preschool Literacy Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

Process: Provide Preschool literacy programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2012 monthly avg = 3,502 Goal: By June 30, 2015 increase annual attendance by 2% over last fiscal year, from 53,099 to 54,160.  Benchmark: N/A	Data Source: LFPL Monthly Report  Goal Source: LFPL Strategic Plan  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: Monthly sum of all attendees at preschool literacy programs  Why Measure: To continually increase attendance at preschool literacy programs  Next Improvement Step: Monitor progress toward new goals.

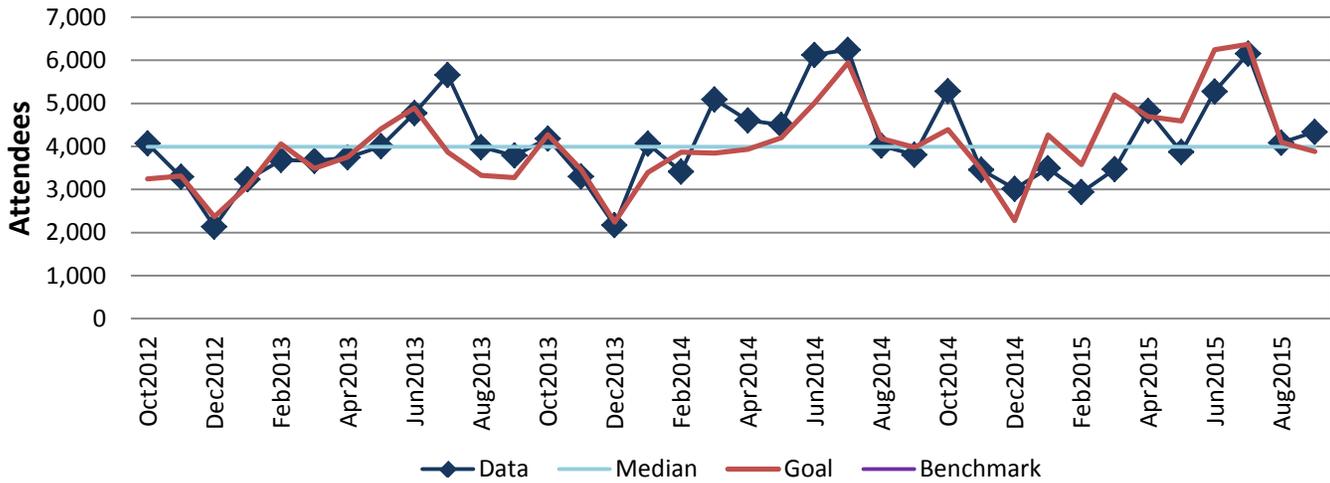
### How Are We Doing?

Oct2014-Sep2015 12 Month Goal	Oct2014-Sep2015 12 Month Actual		Sep2015 Goal	Sep2015 Actual	
<b>53,051</b>	<b>50,186</b>		<b>3,882</b>	<b>4,336</b>	
<b>Attendees</b>	<b>Attendees</b>		<b>Attendees</b>	<b>Attendees</b>	

## Preschool Literacy Program Attendance



Good



**Root cause analysis is not necessary because there is no gap between the monthly goal and current performance.**