

# Homeless Veterans in Louisville Community Services



KPI Owner: Community Services

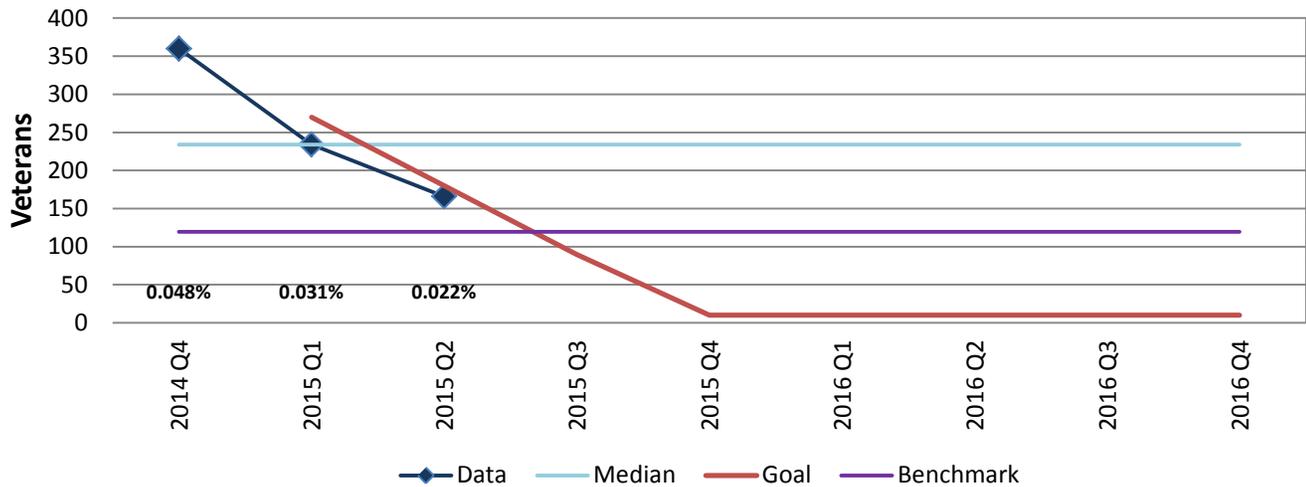
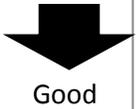
Process: Homeless Services

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Estimated 360 at end of 2014. Goal: Progress line to "Functional zero" based on National Zero2016 definition = number of new homeless vets that community can provide permanent housing per month (not yet determined, but approx 5-25). Benchmark: National ave. rate of homeless vets by HUD Point-in-Time (PIT) Homeless Census	Data Source: VA Hospital Homeless Staff  Goal Source: Homeless Vet Task Force  Benchmark Source: 2014 PIT census	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions  Measurement Method: Combine lists from common assessment team, VA, VOA, and Coalition for the Homeless. Veterans defined as anyone who wore uniform of armed services (except reservists who were never called)  Why Measure: Metro Strategic Plan Goal 21 Initiative Next Improvement Step: Pilot solutions

## How Are We Doing?

2015 Q4 Goal	2015 Q2 Actual		2015 Q2 Goal	2015 Q2 Actual	
<b>10</b>	<b>166</b>		<b>180</b>	<b>166</b>	
Veterans	Veterans		Veterans	Veterans	

## Homeless Veterans in Louisville



## 2015 Pareto Analysis

