

# 12 Lead EKG Emergency Medical Services



KPI Owner: Lt. Col. Chad Scott

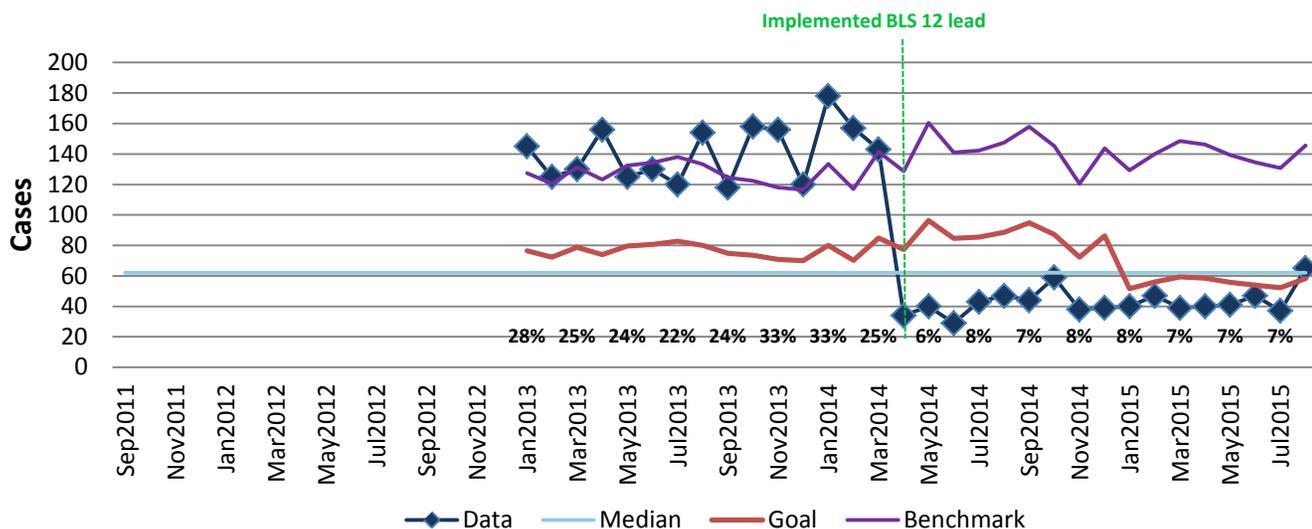
Process: Patient Care

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 12% (CY 2014) Goal: Less than 10% of patients, age >35 who complain of chest pain, do not receive a 12 lead EKG. (New Goal) Benchmark: 75% should receive a 12 lead EKG	Data Source: RescueNet Goal Source: Internal LMEMS Goal Benchmark Source: AHA Mission Lifeline	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly count of non-traumatic chest pain patients ≥ 35 who do not receive 12 lead EKG Why Measure: To ensure ACS patients receive prompt care at an appropriate facility Next Improvement Step: Continue to monitor impact of BLS 12 lead EKG.

### How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
<b>786</b>	<b>536</b>	🚦	<b>58</b>	<b>65</b>	🚦
Cases	Cases		Cases	Cases	

## 12 Lead EKG



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.