

# Home Inspections Louisville Fire Department



KPI Owner: Lt. Col. William Bowman

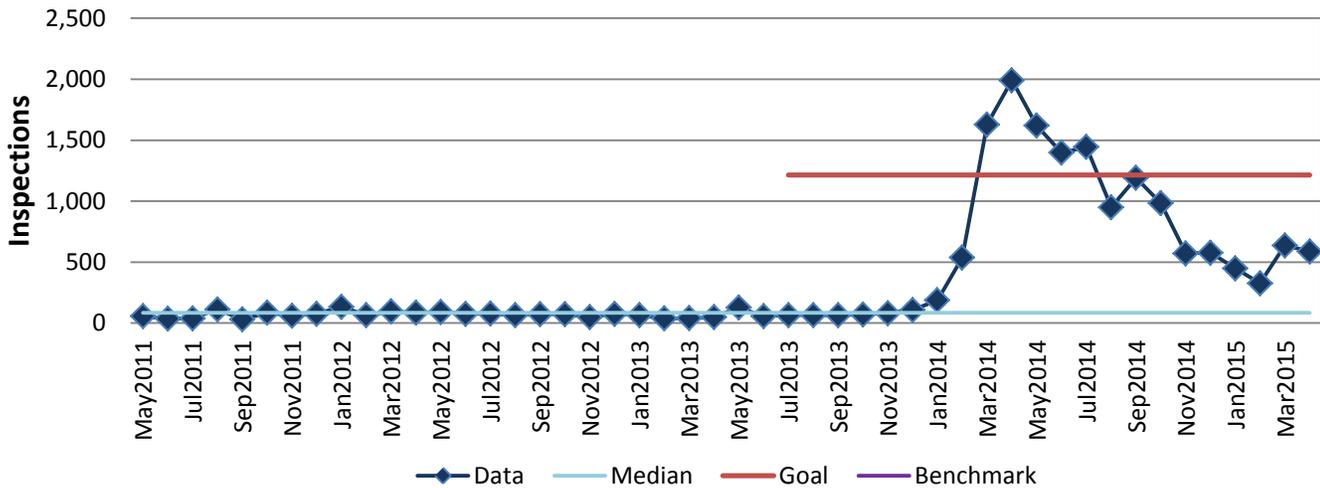
Process: Emergency Preparedness

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 823 home inspections per year Goal: 14,580 home inspections per year (1,215 per month)  Benchmark: 14,580 home inspections per year	Data Source: LFD Firehouse Software  Goal Source: LFD LouieStat Reports  Benchmark Source: LFD Annual Report	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions  Measurement Method: The # of home inspections completed by fire companies  Why Measure: Fire prevention  Next Improvement Step: Monitor the implementation of the new policy directing fire company inspections

### How Are We Doing?

May2014-Apr2015 12 Month Goal	May2014-Apr2015 12 Month Actual		Apr2015 Goal	Apr2015 Actual	
<b>14,580</b>	<b>10,731</b>		<b>1,215</b>	<b>587</b>	
Inspections	Inspections		Inspections	Inspections	

## Home Inspections



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**