

Environmental Health: % Facilities not Inspected (Food Safety and Protection Public Health & Wellness)



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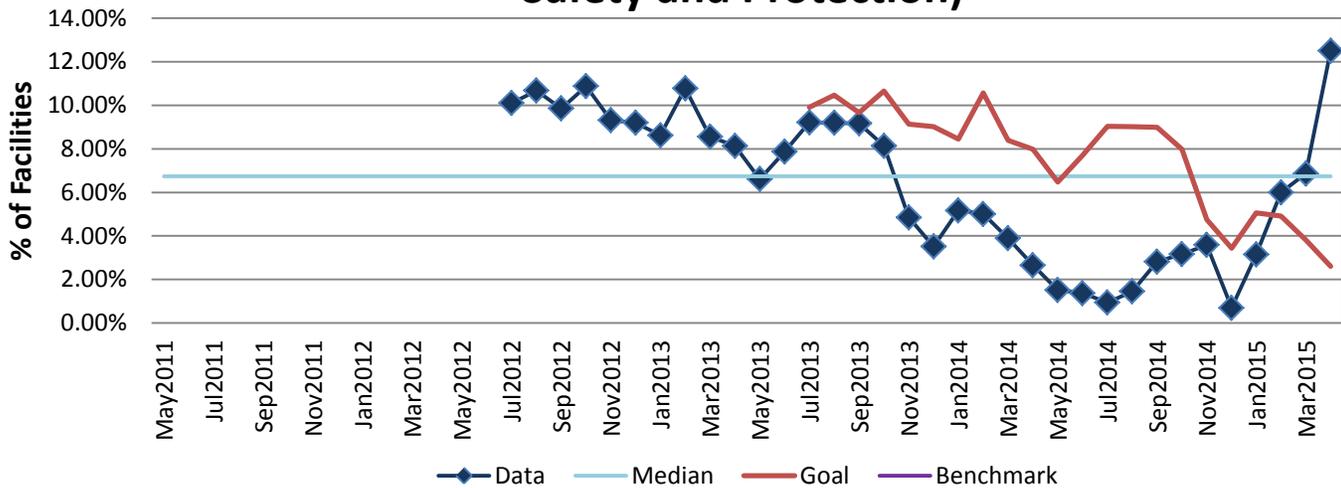
Process: Enforce Laws

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13 9.22% facilities not inspected Goal: In comparison to the same month of the prior year, reduce % of facilities not receiving required inspections by 2%. Benchmark: TBD	Data Source: EHMIS Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: 12 month rolling count of inspections completed outside of federally mandated timeframe Why Measure: To ensure public safety & comply with Fed and State Law Next Improvement Step: Evaluate high risk facilities

How Are We Doing?

May2014-Apr2015 12 Month Goal	May2014-Apr2015 12 Month Actual		Apr2015 Goal	Apr2015 Actual	
6.15%	3.67%		2.61%	12.51%	
% of Facilities	% of Facilities		% of Facilities	% of Facilities	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.