

Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 4% Goal: 4% of Total Opportunities Benchmark: Local Government Rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Select Plan-Do-Check-Act Step Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: TBD

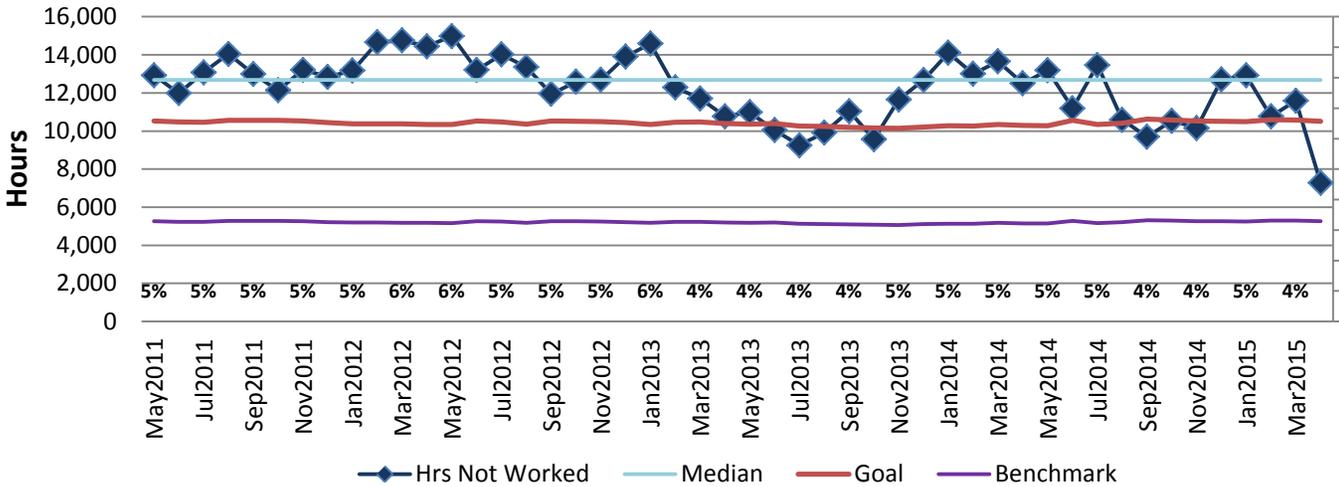
How Are We Doing?

May2014-Apr2015 12 Month Goal	May2014-Apr2015 12 Month Actual		Apr2015 Goal	Apr2015 Actual	
126,036	134,097		10,514	7,275	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



May2014-Apr2015 Pareto Analysis

