

# Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 4% Goal: 4% of Total Opportunities  Benchmark: Local Government rate of 2%	Data Source: Payable Time PeopleSoft  Goal Source: Enterprise KPI for productivity  Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: TBD

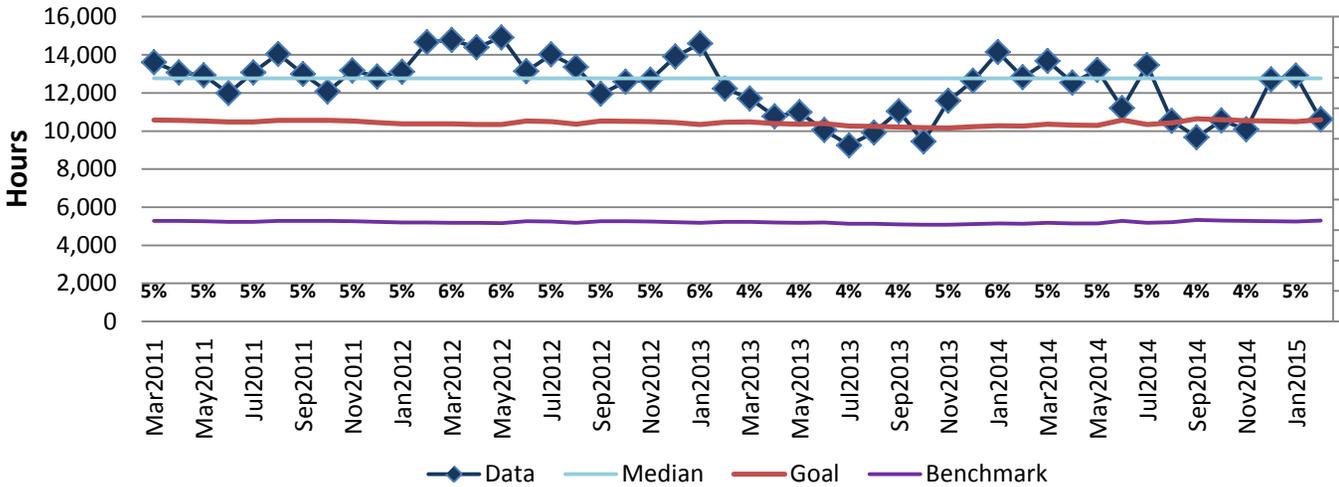
### How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
<b>125,720</b>	<b>141,153</b>	🚦	<b>10,592</b>	<b>10,613</b>	🚦
Hours	Hours		Hours	Hours	

## Hours Not Worked



Good



## Mar2014-Feb2015 Pareto Analysis

