

# High Sick Leave Consumption Public Works & Assets



KPI Owner: Director Burns

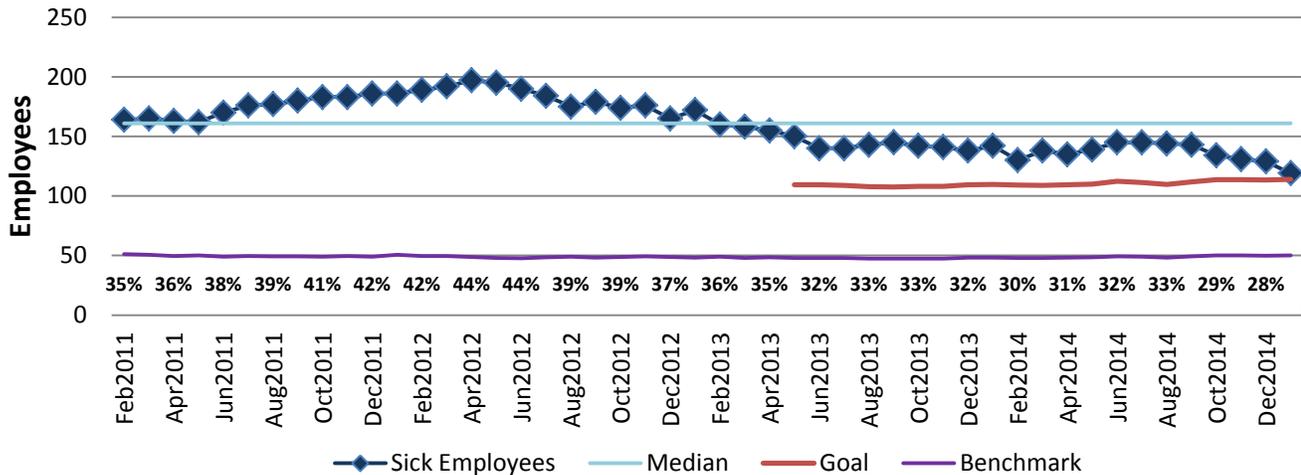
Process: Sick Leave Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 40% of total employees - Oct 2012 Goal: Reduce the number of employees with high sick leave consumption to 25% or less of all employees. Benchmark: 11% LMG Top Quartile Oct2014	Data Source: Payable Time Peoplesoft Goal Source: Enterprise KPI for productivity Benchmark Source: OPI sick leave study	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: # of employees who used 9 or more out of 12 sick days <sup>1</sup> in a 12 month period; rate calculated by dividing by total employees Why Measure: Promote a culture in which sick time is used appropriately Next Improvement Step: Validate effectiveness of Sick Leave report. Continue to track & monitor.

## How Are We Doing?

Feb2014-Jan2015 12 Month Avg Goal	Feb2014-Jan2015 12 Month Average		Jan2015 Goal	Jan2015 Actual	
<b>111</b>	<b>136</b>		<b>114</b>	<b>119</b>	
Employees	Employees		Employees	Employees	

## High Sick Leave Consumption



## Brainstormed Root Causes

Culture

Union Contracts

Lack of Incentives and/or Disincentives

Lack of Knowledge