

Live Release Metro Animal Services



KPI Owner: Stephanie Moore

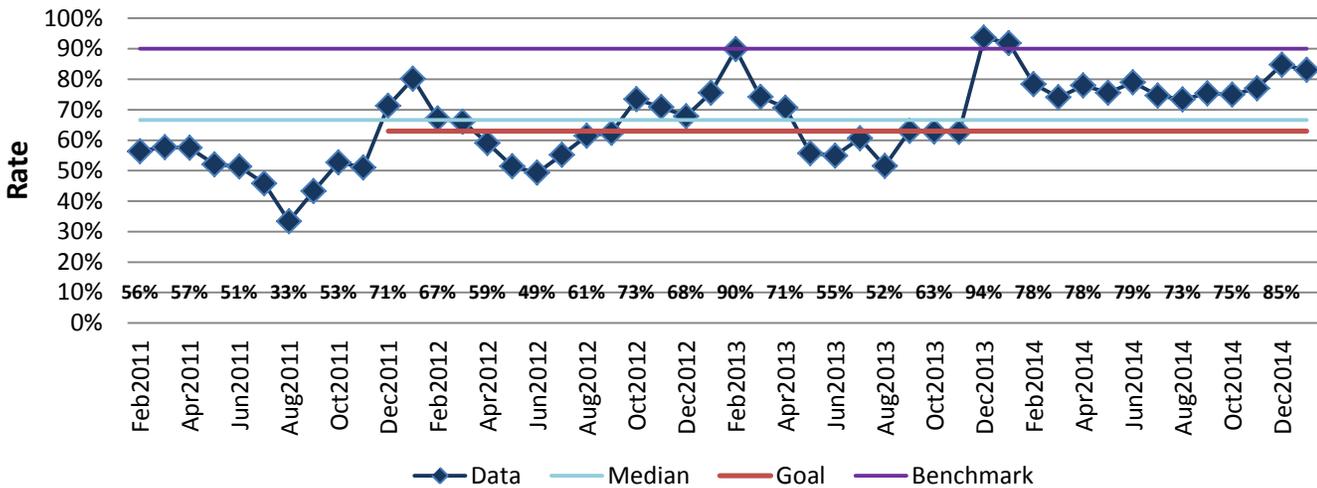
Process: Animal Adoption and Placement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 11 avg 52% Goal: Increase the live release rate to > or = to 63% of total outcomes Benchmark: 90%	Data Source: Chameleon Goal Source: Strategic Plan Benchmark Source: Industry Standard	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: The number of healthy and adoptable animals released Why Measure: Measures a core process, animal adoptions and placement Next Improvement Step: Maintain the live release rate in the busy season. Lowest inventory MAS has every experienced.

How Are We Doing?

Feb2014-Jan2015 12 Month Goal	Feb2014-Jan2015 12 Month Actual		Jan2015 Goal	Jan2015 Actual	
63%	77%		63%	83%	
Rate	Rate		Rate	Rate	

Live Release



Feb2014-Jan2015 Pareto Analysis

