

Construction Reviews per Employee Develop Louisville



KPI Owner: David Marchal

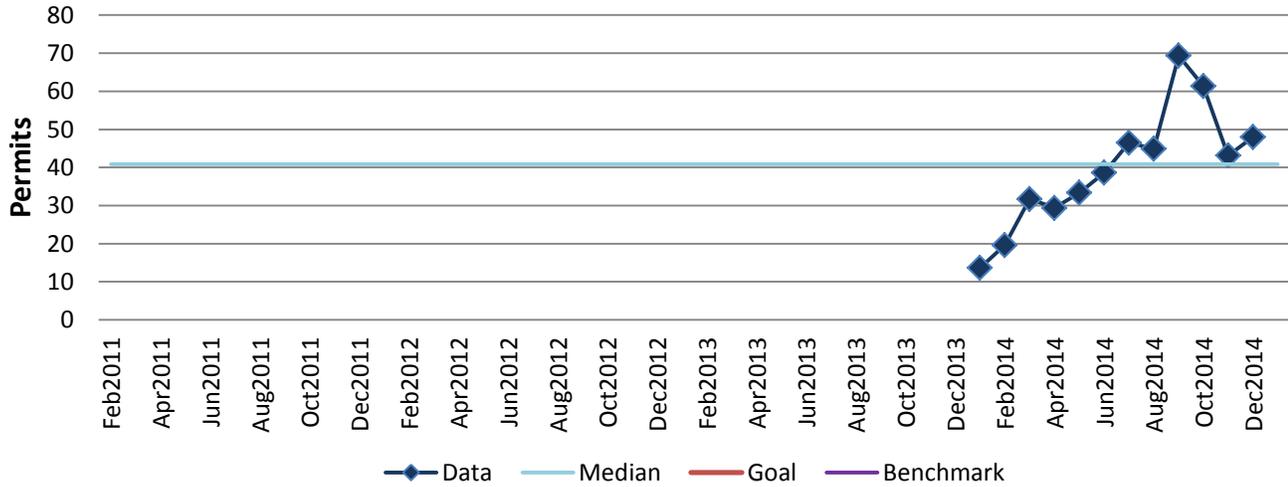
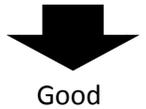
Process: Permit Review

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: July 2014 - June 2015 Goal: TBD Benchmark: TBD	Data Source: Hansen Goal Source: N/A Benchmark Source: N/A	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total Building, Fire Detection and Suppression, Refrigeration, Parking Lot, Sign and Wrecking permits each month divided by number of authorized positions Why Measure: To determine ideal # of review staff Next Improvement Step: Develop Louisville will establish a goal and benchmark to determine staffing needs

How Are We Doing?

Jan2014-Dec2014 12 Month Goal	Jan2014-Dec2014 12 Month Actual		Dec2014 Goal	Dec2014 Actual	
TBD	40	⚡	TBD	48	⚡
Permits	Permits		Permits	Permits	

Construction Reviews per Employee



Jan2014-Dec2014 Column Chart

