

Metro Demolitions VAPStat



KPI Owner: Sally Jessel

Process: Demolition

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: Demolish 100 structures in FY14 Benchmark: TBD	Data Source: Hansen Goal Source: IDT and Department Team Goal Benchmark Source: TBD	Select Plan-Do-Check-Act Step Measurement Method: Count of vacant/abandoned structures demolished monthly by Louisville Metro Why Measure: Demo candidate properties pose a health and safety concern to citizen and depress property values and community vitality Next Improvement Step:

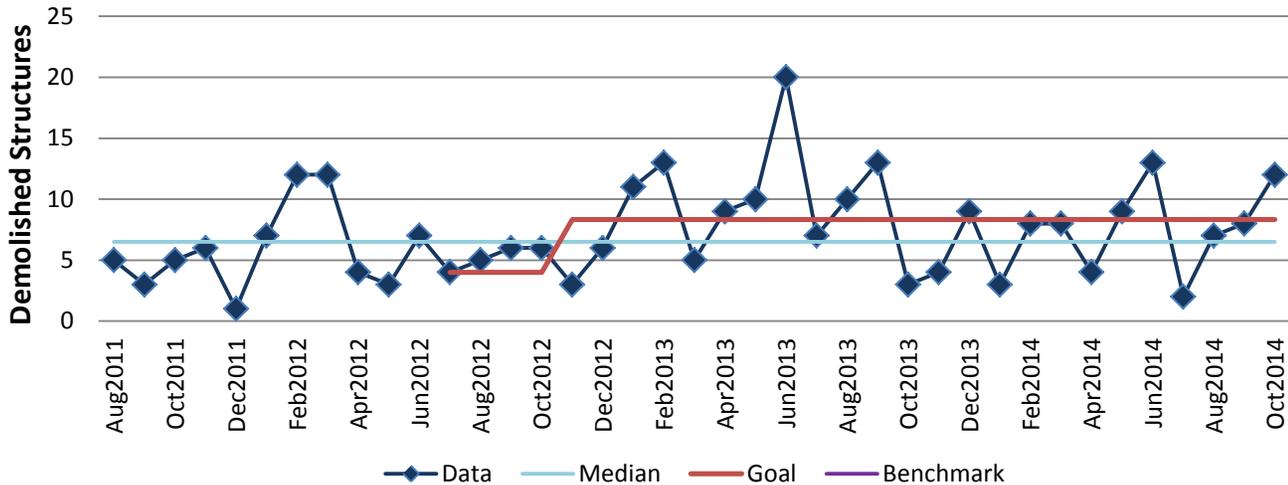
How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
100	87		8	12	
Demolished Structures	Demolished Structures		Demolished Structures	Demolished Structures	

Metro Demolitions



Good



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.