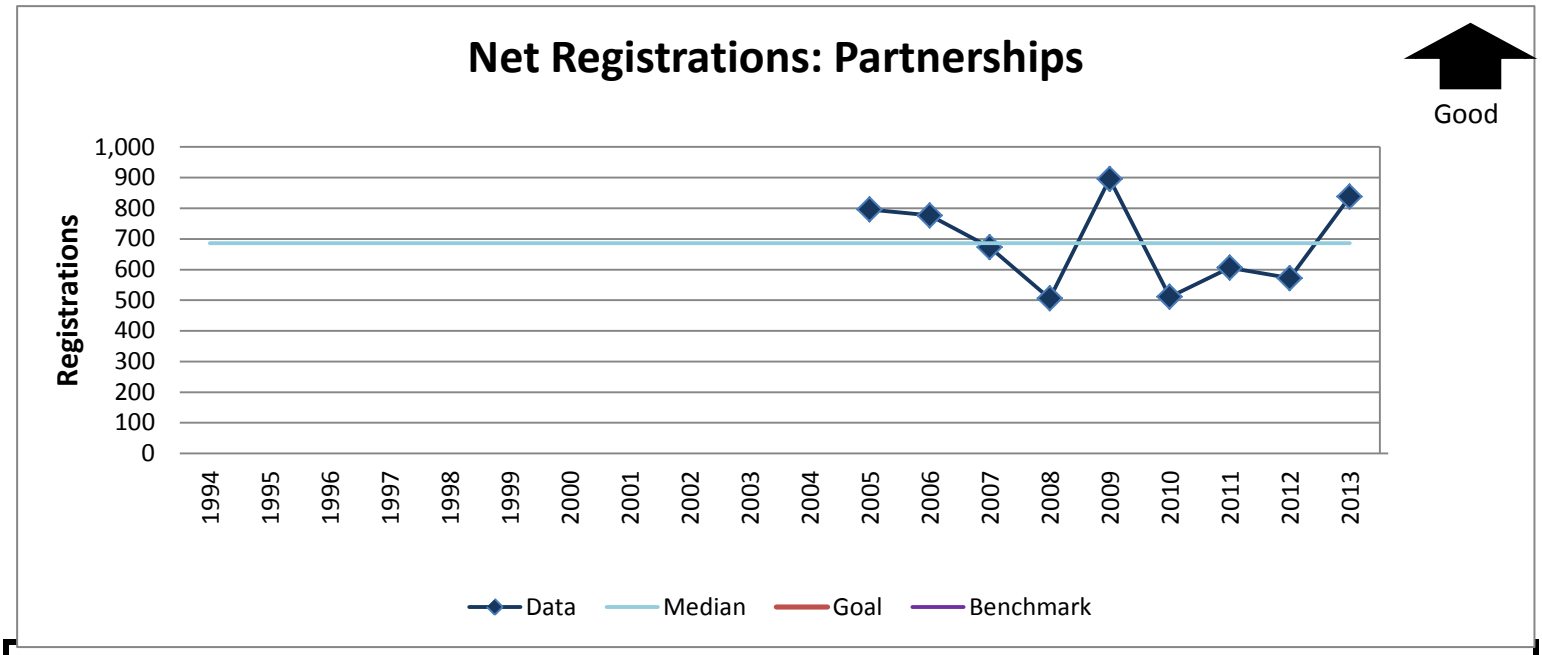
Net Registrations: Partnerships
Economic Development

KPI Owner: Rebecca Fleischaker | **Process: Business Attraction & Expansion**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Data Source: Revenue Commission Goal Source: TBD Benchmark Source: TBD	Select Plan-Do-Check-Act Step Measurement Method: Why Measure: Next Improvement Step:

How Are We Doing?

2009-2013 5 Year Goal	2009-2013 5 Year Actual		2013 Goal	2013 Actual	
TBD	3,423		TBD	838	
Registrations	Registrations		Registrations	Registrations	



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.

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Yearly Measurement