

Hours Lost Due to Work Related Injury/Illness Metro Animal Services



KPI Owner: Daisy Blakeman

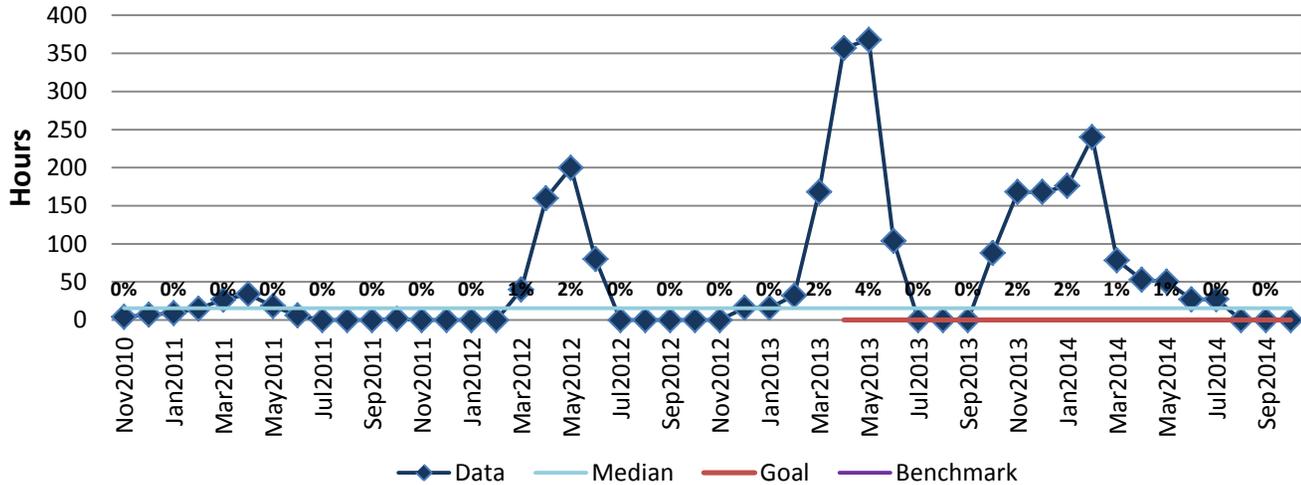
Process: Safety Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 12, 496 Hours Goal: Reduce hours lost to zero Benchmark: TBD	Data Source: Payable Time PeopleSoft Goal Source: Enterprise KPI for productivity Benchmark Source: TBD	Plan-Do-Check-Act Step is unclear Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work Why Measure: Minimize number & severity of workplace injuries/illness Next Improvement Step: Evaluating potential hazards in facilities and looking for ways to improve safety conditions

How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
0	988		0	0	
Hours	Hours		Hours	Hours	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.