

Detoxification Repeat Offenders Louisville Metro Corrections



KPI Owner: Mark Bolton

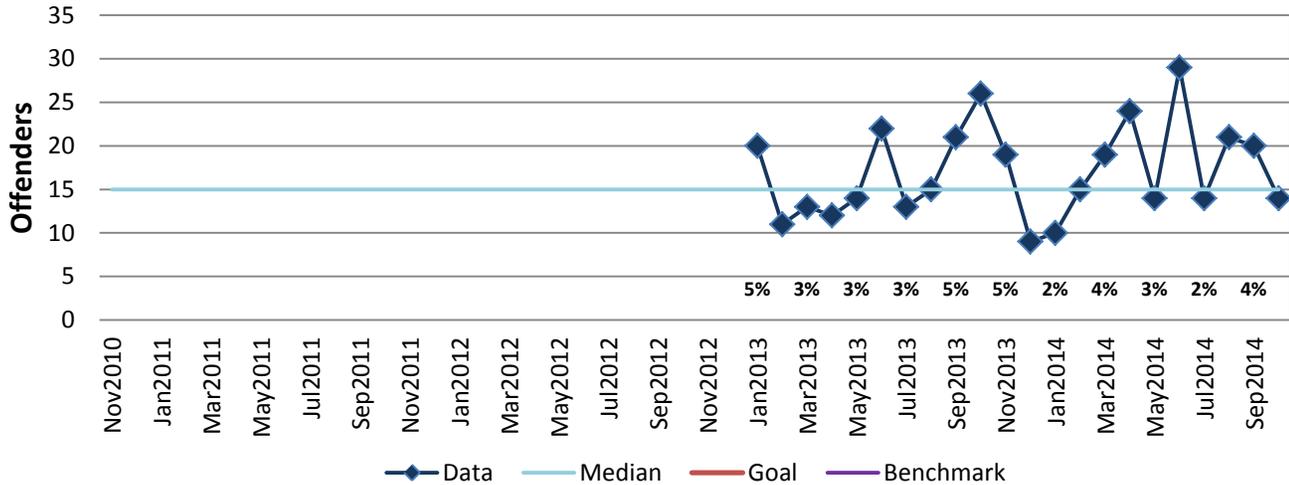
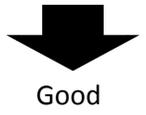
Process: Detoxification Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: Reduce the number of repeat offenders Benchmark: TBD	Data Source: TBD Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step is Unclear Measurement Method: The number of inmates in daily population that require drug or alcohol detoxification care Why Measure: To ensure quality care is provided Next Improvement Step: Unclear

How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
TBD	208		TBD	14	
Offenders	Offenders		Offenders	Offenders	

Detoxification Repeat Offenders



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.