

# Hours Not Worked Louisville Metro Corrections



KPI Owner: Gloria Fuqua

Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY13, 72,406.14 Goal: Reduce Hours Not Worked to no more than 3.5% of Total Hours by the end of FY15 Benchmark: Local Government rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Enterprise KPI for productivity Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step is Unclear Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays) Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Unclear

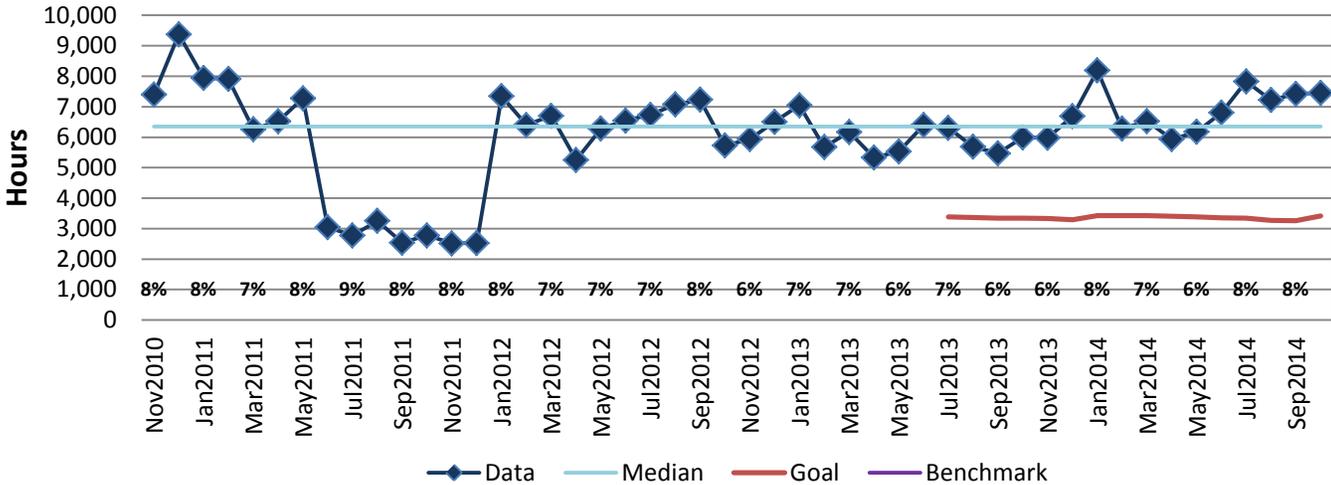
## How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
<b>40,331</b>	<b>82,504</b>		<b>3,413</b>	<b>7,447</b>	
Hours	Hours		Hours	Hours	

## Hours Not Worked



Good



## Jan2014-Oct2014 Pareto Analysis

