

Environmental Health: % Facilities not Inspected (Food Safety and Protection Public Health & Wellness)



KPI Owner: Matt Rhodes

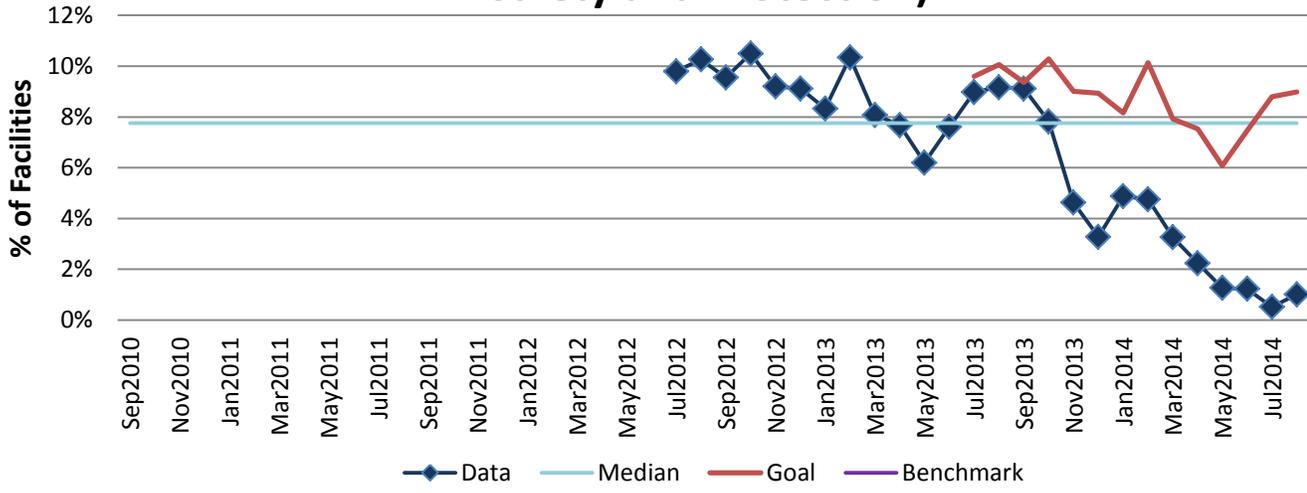
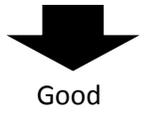
Process: Health Inspections

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13 11.53% facilities not inspected Goal: In comparison to the same month of the prior year, reduce % of facilities not receiving required inspections by 2%. Benchmark: TBD	Data Source: EHMIS Goal Source: Internal Analysis Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: 12 month rolling count of inspections completed outside of federally mandated timeframe Why Measure: To ensure public safety & comply with Federal & State Law Next Improvement Step: Address customer service and overall satisfaction

How Are We Doing?

Sep2013-Aug2014 12 Month Goal	Sep2013-Aug2014 12 Month Actual		Aug2014 Goal	Aug2014 Actual	
8.56%	3.67%		8.99%	1.01%	
% of Facilities	% of Facilities		% of Facilities	% of Facilities	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.