

# High Sick Leave Consumption Louisville Metro Corrections



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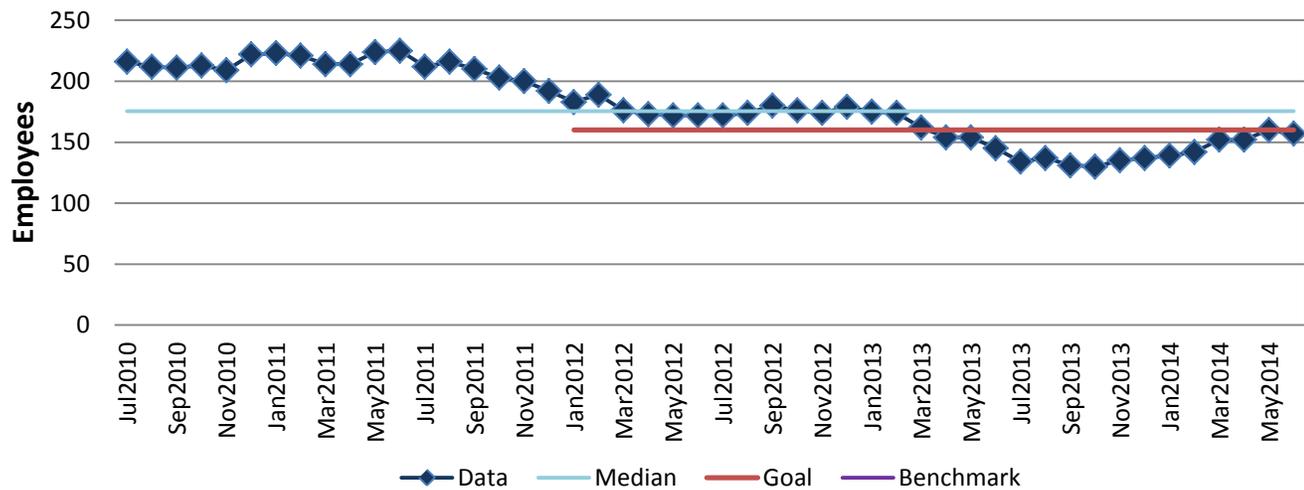
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12: 160 Employees per month Goal: No more than 160 employees per month  Benchmark: 85 Employees	Data Source: Psoft Payable Time  Goal Source: LouieStat Reports  Benchmark Source: OPI Internal Study	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The number of 40 hour employees who have used more than 9 hours of sick leave in a month  Why Measure: Promote a culture where sick time is used appropriately  Next Improvement Step: Revise the goal and collect pareto data

## How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
<b>160</b>	<b>142</b>		<b>160</b>	<b>157</b>	
Employees	Employees		Employees	Employees	

## High Sick Leave Consumption



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.