

# Property Damage Louisville Fire Department



KPI Owner: Lt. Colonel William Bowman

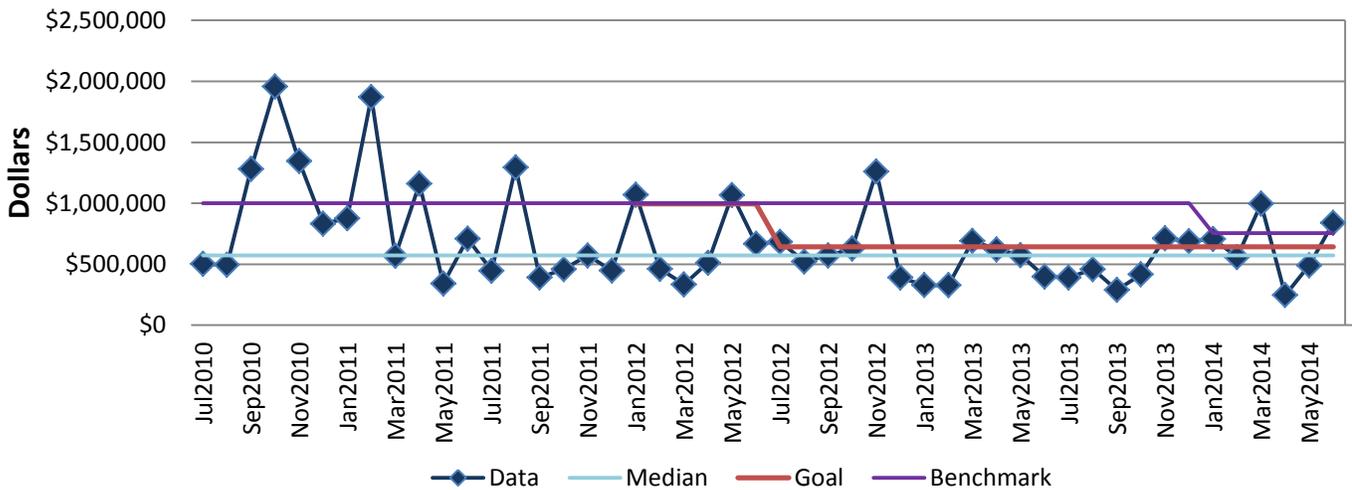
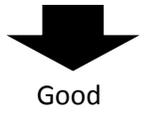
Process: Community Fires

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 12, \$680K Monthly Avg.; \$8.5M yr. Goal: No more than \$643,131 per month  Benchmark: \$754,000 in a Month	Data Source: LFD Firehouse Software  Goal Source: LFD LouieStat Reports  Benchmark Source: NFIRS	Plan-Do-Check-Act Step 3 Determine and Quantify root causes  Measurement Method: The monthly dollar amount of property damage related to fires  Why Measure: Reduce loss of residential and business property  Next Improvement Step: Determine a relevant pareto so that root causes can be identified

### How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
<b>\$7,717,572</b>	<b>\$6,790,488</b>		<b>\$643,131</b>	<b>\$840,100</b>	
Dollars	Dollars		Dollars	Dollars	

## Property Damage



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**