

High Sick Leave Consumption Sworn Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Sick Leave Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2012, 76 employees or 7% Goal: No more than 7% of total sworn workforce with high sick leave consumption. Benchmark: 15% of total workforce	Data Source: Psoft Payable Time Data Goal Source: Executive Staff Benchmark Source: OPI	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of employees in a department who have used more than 72 hours of sick leave in a 12 month period Why Measure: To promote a culture where appropriate use of sick time is understood Next Improvement Step: TBD

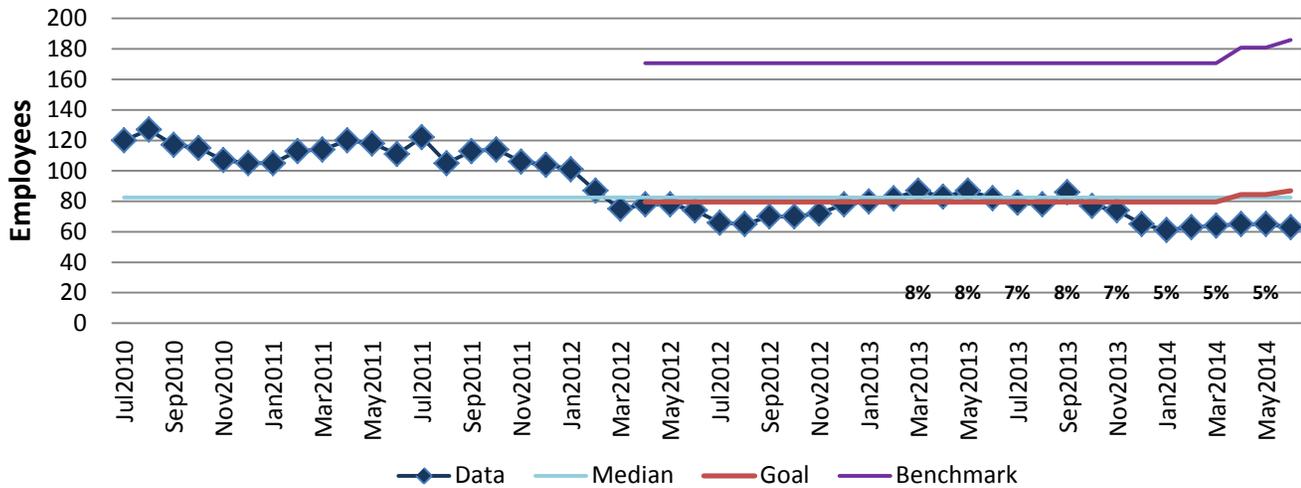
How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
81	70		87	63	
Employees	Employees		Employees	Employees	

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Good



Root cause analysis is not necessary because there is no gap between the goal and current performance.