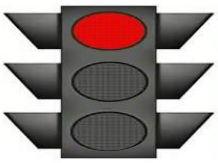
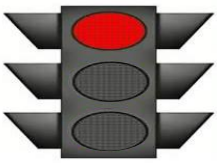
Inmate Grievances
Louisville Metro Corrections
5/8/2014

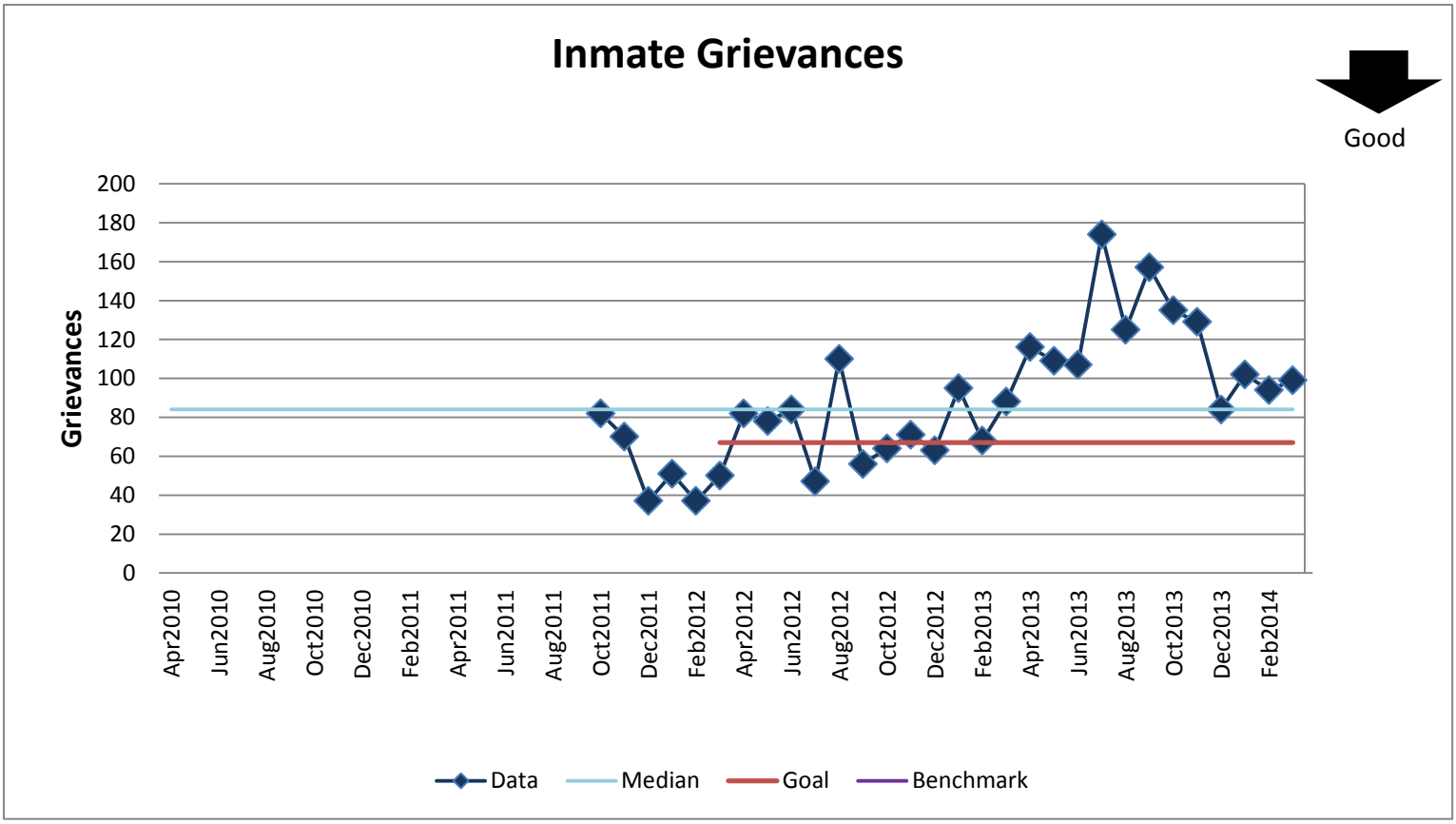
Measurement method	Why measure?	What is our goal?
The number of inmate grievances filed in a month	To provide care as mandated by KRS and jail standards	<67 Grievances per month

How are we doing?

Apr2013-Mar2014 12 Month Goal	Apr2013-Mar2014 12 Month Actual		Mar2014 Goal	Mar2014 Actual	
804	1,431		67	99	
Grievances	**Grievances**		**Grievances**	**Grievances**	

Performance Stoplight Key

Red Light = Off Goal
Yellow Light = Approaching Goal
Green Light = Meets Goal
No Lights = No Goal/No Data



LOUISVILLE METRO OFFICE OF PERFORMANCE IMPROVEMENT

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