

LMPD Priority 1 Calls - Pickup to Dispatch

Emergency Management Agency

12/2/2013

Measurement method		Why measure?		What is our goal?	
The number of Priority 1 Calls that were not dispatched from 911 Dispatch to an LMPD unit in 75 seconds		To help enable the most efficient and correct response possible to emergency calls		Dispatch 10% or less LMPD Priority 1 Calls in more than 105 seconds	
How are we doing?					
Oct01-Oct31 Monthly Goal	Oct01-Oct31 Monthly Total		Oct31 Goal	Oct31 Actual	
30	86		2	5	
Calls For Service	Calls For Service		Calls For Service	Calls For Service	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

