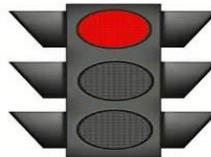


# LMPD Priority 1 Calls - Pickup to Dispatch

## Emergency Management Agency

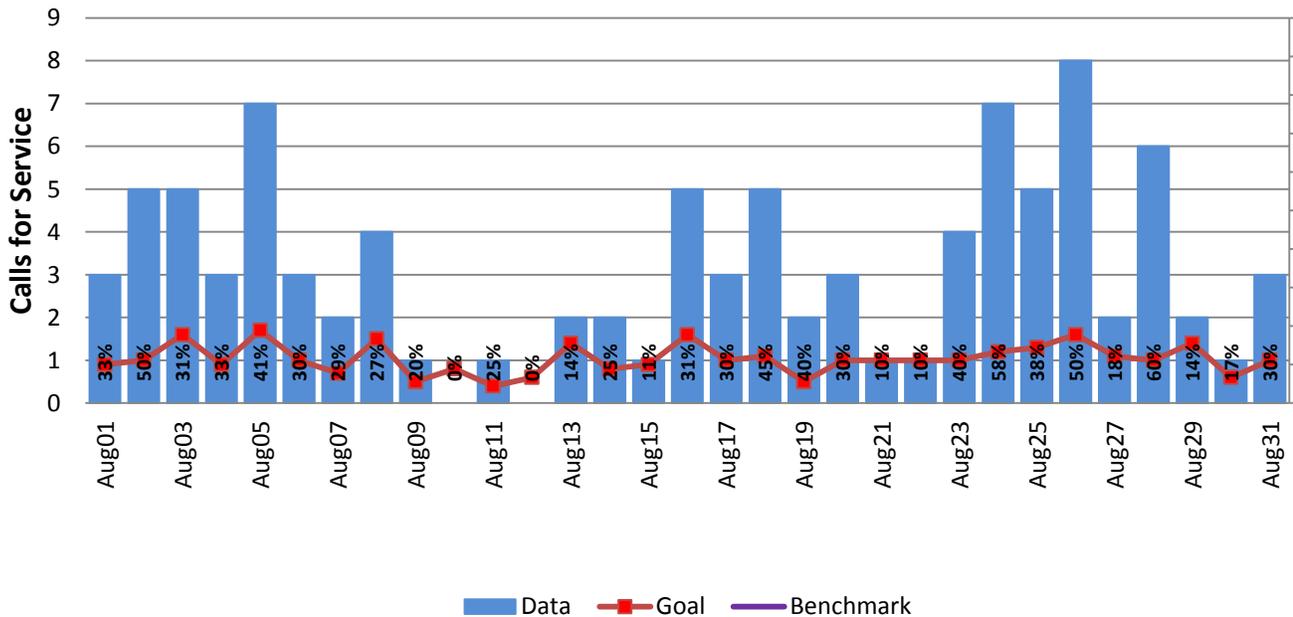
### 10/7/2013

Measurement method		Why measure?		What is our goal?	
The number of Priority 1 Calls that were not dispatched from 911 Dispatch to an LMPD unit in 75 seconds		To help enable the most efficient and correct response possible to emergency calls		Dispatch 10% or less LMPD Priority 1 Calls in more than 105 seconds	
How are we doing?					
Aug01-Aug31 Monthly Goal	Aug01-Aug31 Monthly Total		Aug31 Goal	Aug31 Actual	
32	97		1	3	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	
Performance Stoplight Key					
Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data					

## LMPD Priority 1 Calls - Pickup to Dispatch



Good



LOUISVILLE METRO  
**OFFICE OF  
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