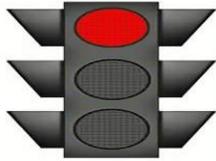


LFD High Priority Calls - Pickup to Dispatch

EMA/MetroSafe

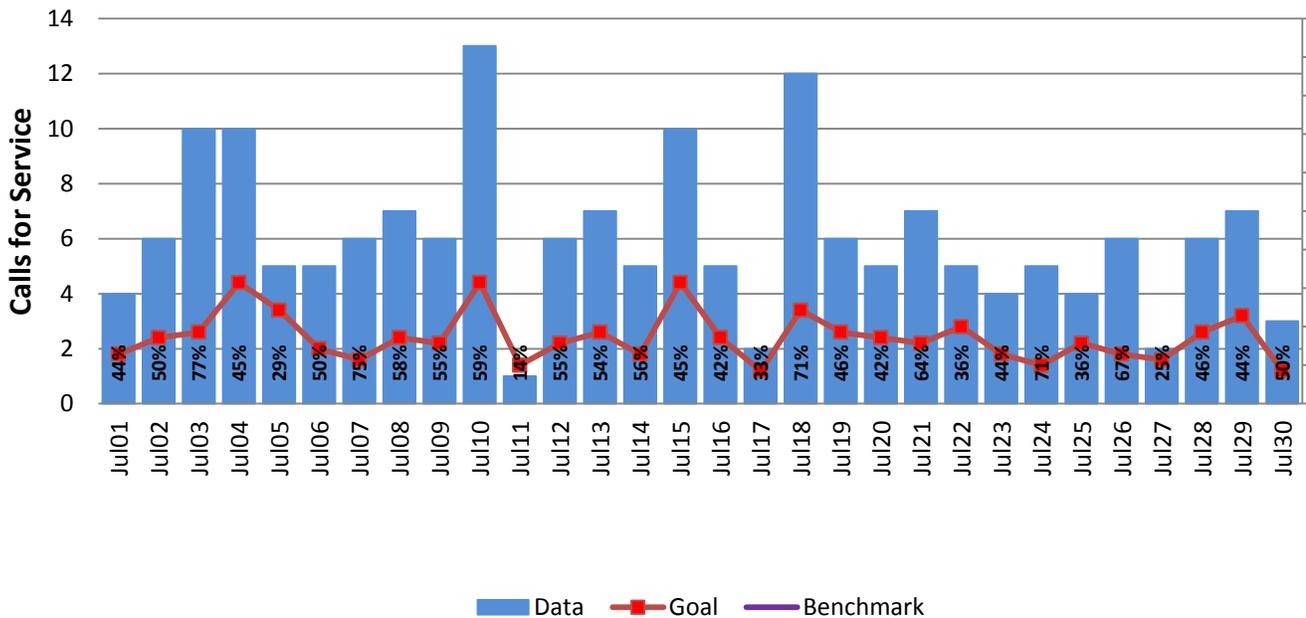
8/26/2013

Measurement method		Why measure?		What is our goal?	
The number of High Priority Calls that were not dispatched from 911 Dispatch to an LFD unit in 75 seconds		To help enable the most efficient and correct response possible to emergency calls		Dispatch 20% or less LFD High Priority calls in more than 75 seconds	
How are we doing?					
Jul01-Jul31 Monthly Goal	Jul01-Jul31 Monthly Actual		Jul31 Goal	Jul31 Actual	
75	184		2	4	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

LFD High Priority Calls - Pickup to Dispatch



Good



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