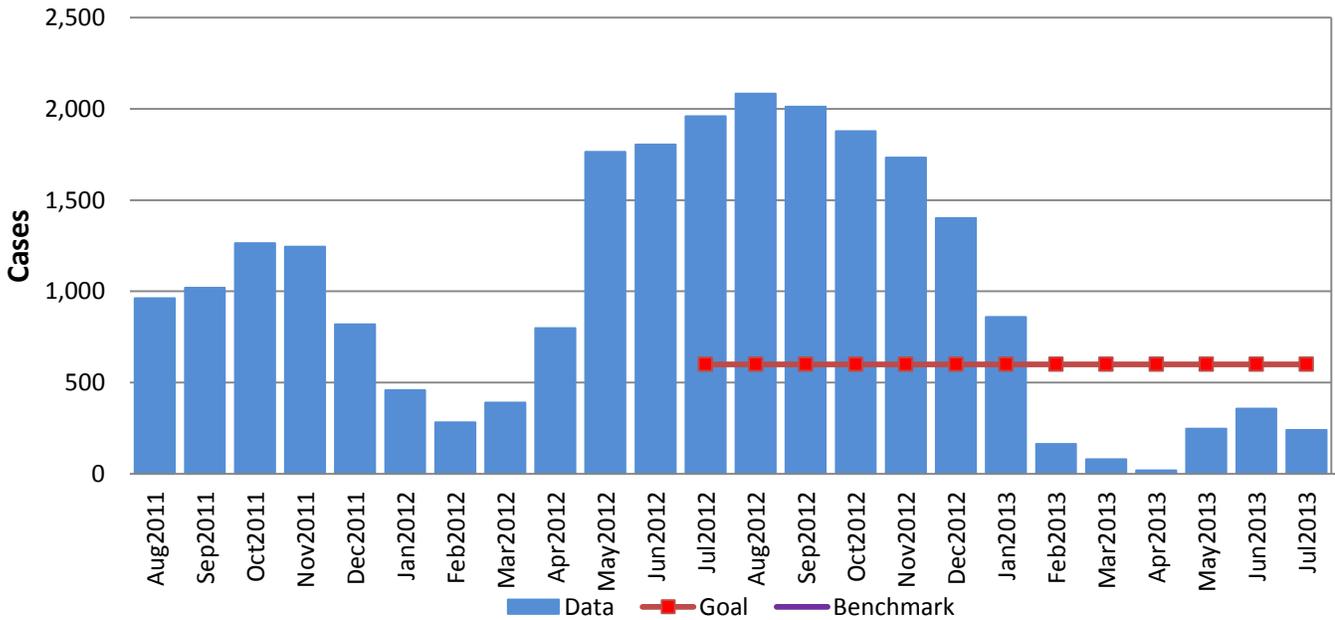
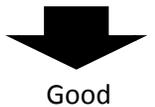


Boarding & Cleaning Monthly Backlog Codes & Regulations 8/22/2013

Measurement method		Why measure?		What is our goal?	
The number of open cases at the end of each month (Cases refers to service requests for cutting, cleaning and boarding of vacant and abandoned properties)		Helps to quantify the challenge of dealing with neighborhood blight		Maintain a backlog of no greater than 600 open boarding, cleaning & cutting cases in a month	
How are we doing?					
Aug2012-Jul2013 Monthly Avg Goal	Aug2012-Jul2013 Monthly Avg		Jul2013 Goal	Jul2013 Actual	
600	923		600	240	
Cases	Cases		Cases	Cases	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

Boarding & Cleaning Monthly Backlog



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