

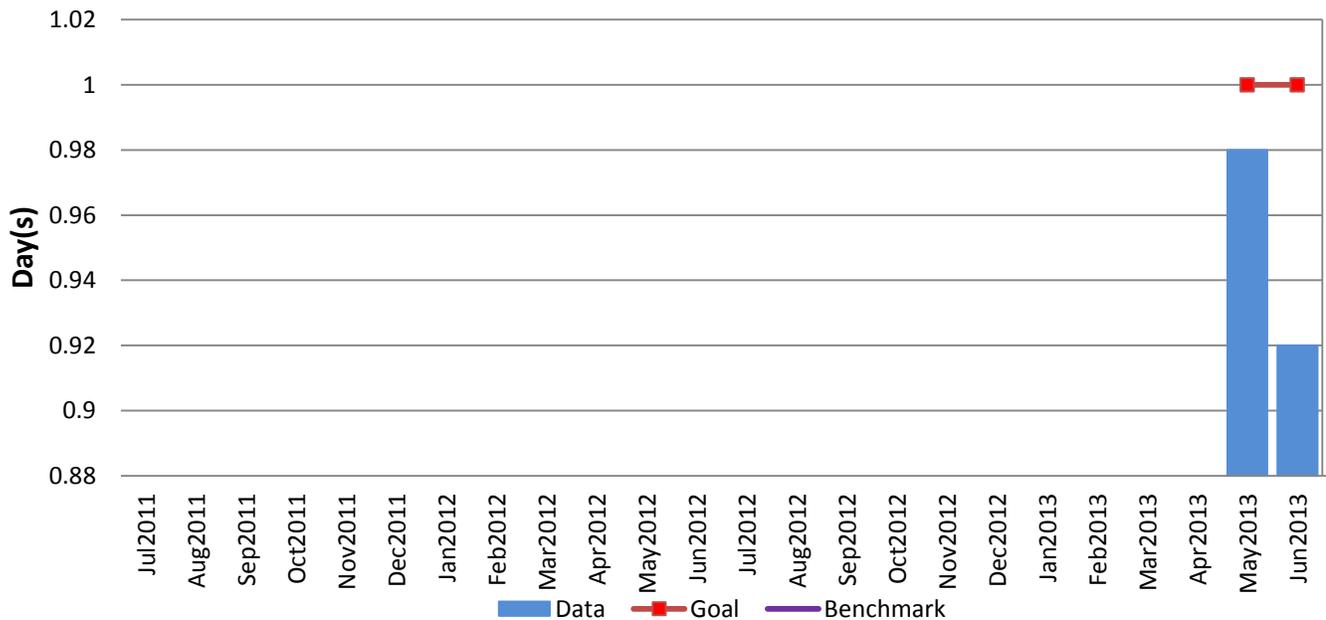
Env Health: Urgent Complaints-Average Time to Respond (Food Hygiene)

Public Health & Wellness

7/30/2013

Measurement method		Why measure?		What is our goal?	
The monthly average response times for urgent complaints related to food hygiene		To protect public health by effectively responding to food borne illness complaints and other urgent food complaints quickly		Respond to all urgent complaints within 1 day	
How are we doing?					
Jul2012-Jun2013 Monthly Avg Goal	Jul2012-Jun2013 Monthly Avg		Jun2013 Goal	Jun2013 Actual	
1.00	0.95		1.00	0.92	
Day(s)	Day(s)		Day(s)	Day(s)	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

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LOUISVILLE METRO
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