

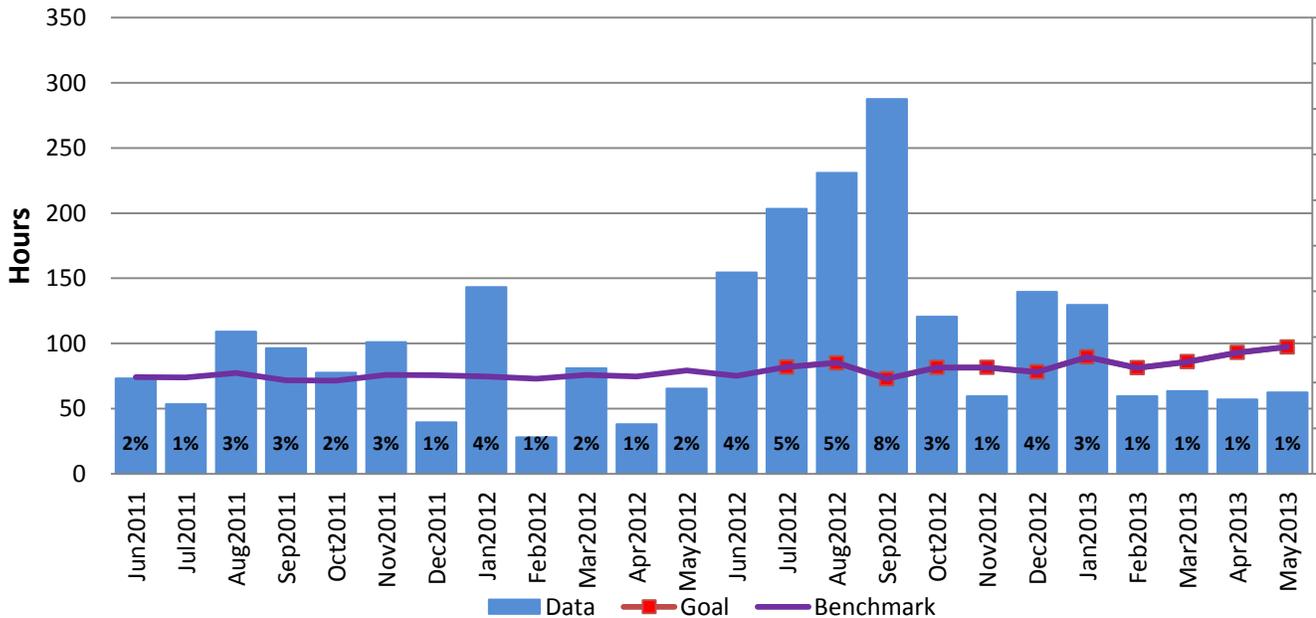
Hours Not Worked

Parking Authority of River City (PARC)

6/28/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Meet the National Benchmark for Hours Not Worked, <=2% of Total Hours Not Worked	
How are we doing?					
Jun2012-May2013 12 Month Goal	Jun2012-May2013 12 Month Actual		May2013 Goal	May2013 Actual	
929	1,568		97	63	
Hours	Hours		Hours	Hours	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

Hours Not Worked



LOUISVILLE METRO
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