

Unit Hour Utilization (UHU)

EMS

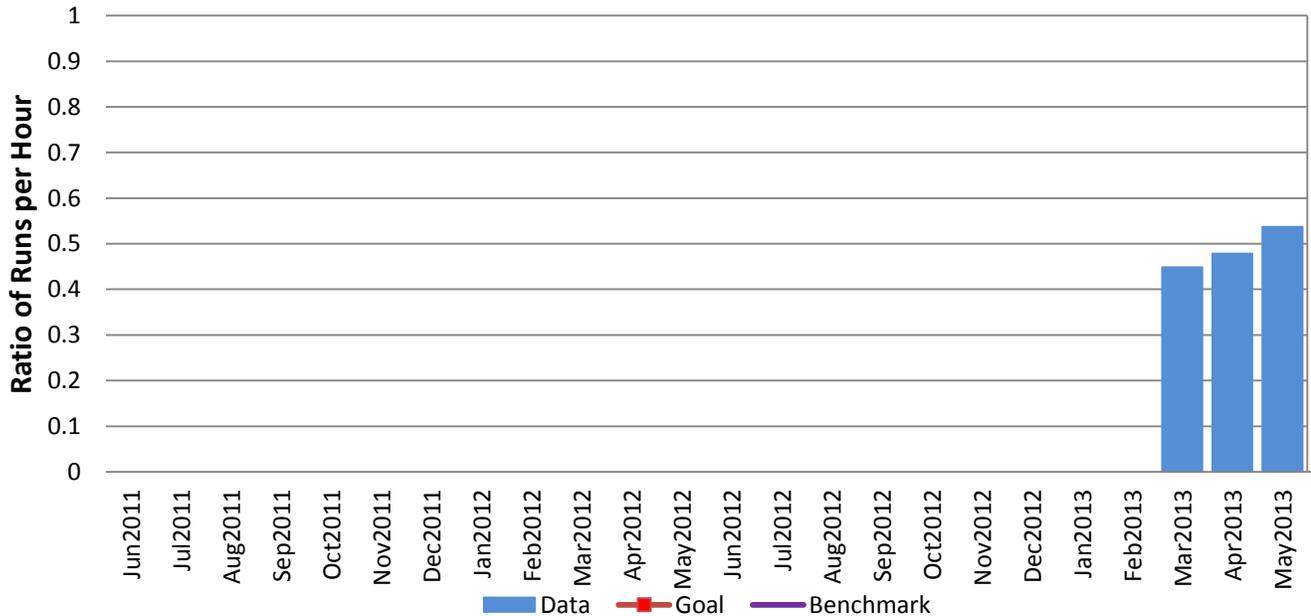
6/26/2013

Measurement method		Why measure?		What is our goal?	
The number of calls for service divided by the number of truck hours available each day.		This measure helps EMS understand whether there are enough resources available to meet the demand for service.		Achieve optimum Unit Hour Utilization; this metric should not be too high or too low.	
How are we doing?					
Jun2012-May2013 Monthly Avg Goal	Jun2012-May2013 Monthly Avg		May2013 Goal	May2013 Actual	
N/A	0.49		N/A	0.54	
Ratio of Runs per Hour	Ratio of Runs per Hour		Ratio of Runs per Hour	Ratio of Runs per Hour	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

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Good



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