

# Boarding & Cleaning Monthly Backlog

## Codes and Regulations

### 3/7/2013

Measurement Method		Why measure?			What is our goal?	
The number of open cases at the end of each month (Cases refers to service requests for cutting, cleaning and boarding of vacant and abandoned properties)		Helps to quantify the challenge of dealing with neighborhood blight			Maintain a backlog of no greater than 600 cases from Aug 2012 through the end of FY13	
How are we doing?					Feb2012-Jan2013	Jan2013
Feb2011-Jan2012 Monthly Average	Feb2011-Jan2012 12 Month Total	Feb2012-Jan2013 Monthly Average	Feb2012-Jan2013 12 Month Total	Jan2013		
697	N/A	1,414	N/A	860		
Cases	Cases	Cases	Cases	Cases		
Note: Raw data supporting this chart will be available on the open data portal in the future. <a href="http://portal.louisvilleky.gov/service/data">http://portal.louisvilleky.gov/service/data</a>					<b>Performance Stoplight Key</b> Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

